



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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Repository ☐
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROCKFORD State IL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C4JH842 [REDACTED] Make CHRYSLER Model PACIFICA Model Year 2005
Date Purchased 01-SEP-04 Dealer's Name and Telephone Number BAXTER AUTO 402-493-7800 Engine: No. Cylinders Fuel Type: Gas
Original Owner ☒ Dealer's City OMAHA State NE Zip Code 68154
Transmission Type ☒ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☒ Cruise Control FRONT WHEEL DRIVE 00000 ENGINE AND ENGINE COOLING
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-FEB-2006 Failure Mileage 21000 Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure; (2) failure and its consequences; and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE STALLED INTERMITTENTLY. DURING THE LAST INCIDENT THE VEHICLE STALLED WHILE TRAVELING BETWEEN 45 AND 50MPH. THE ONLY OPERABLE PART OF THE VEHICLE DURING THE STALLING WAS THE HEATER AND RADIO. AFTER THE VEHICLE WAS PLACED INTO PARK THE ENGINE RESTARTED. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE PROBLEM COULD NOT BE DUPLICATED.

The vehicle has stalled on 2 additional occasions. In Nov. 2004, car in park w/engine running - engine turned off/radio stayed on. In July 2005, making a slow left hand turn - engine turned off. Vehicle taken to dealer after each incident - could not be duplicated - nothing done.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.