



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 MAR -2 AM 8:06
21-FEB-2006

Repository

Reference No.
10150700

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WALKERTON State IN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an [REDACTED] provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2/28/06 YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2MEHM75W1YX [REDACTED] Make MERCURY Model GRAND MARQUIS Model Year 2000
Date Purchased Dealer's Name and Telephone Number OLIVER FORD SALES 574-935-1001 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City PLYMOUTH State IN Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 136000 VISIBILITY: WINDSHIELD WIPER/WASHER Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-FEB-2006 Failure Mileage 70000 57652 Failure Speed STILL Wiper Control Module 5618955

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE WINDSHIELD WIPERS WERE REPAIRED PREVIOUSLY UNDER RECALL. LAST SATURDAY THE WINDSHIELD WIPERS STOPPED WORKING WITHOUT WARNING. THERE IS A RECALL, #00V138000 CONCERNING THE WINDSHIELD WIPER/WASHER HOWEVER; THE RECALL DID NOT CORRECT THE PROBLEM. THE DEALER HAS NOT BEEN CONTACTED AND THE VEHICLE HAS NOT BEEN REPAIRED.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Standard Claims List For Model Year 2000

Detailed Vehicle Specification

74-
232
7114

VIN	VEH LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRS CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC	6	PREF	BASE	SI						
2MHEM75W1YX702862	C/FP	M	C/FA	C/AJ	C/B	AW	C/D6	C/VN	MAR-2000	JUN-2000	345372	USA	0	*	*	*	*	*	*						
AWS Claim Key:		1433601		Trx Code:		00S09		Labor Hrs:		0.4															
Dir Cd-Sub Cd:		01999		Name:		BAUER FORD-MERCURY INC		Ph:		765-6474151		St IN		Ctry Cd:		USA		Reg Cd:		NA		Repr Dat:		MAY-2001	
2MHEM75W1YX702862	C/FP	M	C/FA	C/AJ	C/B	AW	C/D6	C/VN	MAR-2000	JUN-2000	345372	USA	10	*	*	*	*	*	*						
AWS Claim Key:		7774740		Trx Code:		00S13		Labor Hrs:		0.2															
Dir Cd-Sub Cd:		04688		Name:		ROCHESTER FORD-LINCOLN-MERCURY, INC.		Ph:		574-2233161		St IN		Ctry Cd:		USA		Reg Cd:		NA		Repr Dat:		APR-2001	
Cust Comments:		RECALL 00S13																							
Tech Comments:		PERFORMED RECALL 00S13																							
2MHEM75W1YX702862	C/FP	M	C/FA	C/AJ	C/B	AW	C/D6	C/VN	MAR-2000	JUN-2000	345372	USA	14	6K01	010702	F2AZ	16740	A							
AWS Claim Key:		9836467		Trx Code:		E84		Labor Hrs:		0.3															
Dir Cd-Sub Cd:		04688		Name:		ROCHESTER FORD-LINCOLN-MERCURY, INC.		Ph:		574-2233161		St IN		Ctry Cd:		USA		Reg Cd:		NA		Repr Dat:		JUL-2001	
Cust Comments:		CHECK WINDNOISE																							
Tech Comments:		FOUND TO NEED RUBBER SRTP UNDER HOOD REPLACED AS NEEDED																							
2MHEM75W1YX702862	C/FP	M	C/FA	C/AJ	C/B	AW	C/D6	C/VN	MAR-2000	JUN-2000	345372	USA	22	1G04	0305XX	XR3Z	6B209	AI							
AWS Claim Key:		15599096		Trx Code:		E84		Labor Hrs:		0.4															
Dir Cd-Sub Cd:		04791		Name:		OLIVER FORD SALES, INC.		Ph:		574-9351001		St IN		Ctry Cd:		USA		Reg Cd:		NA		Repr Dat:		APR-2002	
Cust Comments:		CHK BELT NOISE																							
Tech Comments:		CHK NOIE AND INSTALL IDLER AND BELT																							

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**