



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 FEB -9
17-FEB-2006

Repository
Reference No.
10150501

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CLINTON TOWNSHIP State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle manufacturer. YES NO
Signature of Owner [REDACTED] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GKGK26J6XC [REDACTED]
Make GMC Model SUBURBAN Model Year 1999
Date Purchased 11-JUN-99 Dealer's Name and Telephone Number JIM CAUSLEY PONTIAC GMC TRUCK Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City CLINTON TOWNSHIP State MI Zip Code 48036
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-FEB-2006 Failure Mileage 50000 Failure Speed BROUGHT VEHICLE FOR SERVICE BRAKE FAILURE TWICE, 10-29-02 AND 11-12-02 BOTH TIMES DEALER SAID OK.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED SINCE PURCHASE THE FRONT BRAKES FAILED INTERMITTENTLY. THE VEHICLE REQUIRED AN EXCESSIVE STOPPING DISTANCE WHEN THE BRAKES ARE DAMP OR IN THE MORNING. THE VEHICLE WAS TAKEN TO THE DEALERSHIP ON THE DAY OF PURCHASE, BUT THE DEALERSHIP COULD NOT DETERMINE A PROBLEM. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AGAIN, 3 YEARS LATER, AND THERE WAS NO PROBLEM FOUND. THE FRONT BRAKE PADS WERE REPLACED AND THE ROTORS WERE TURNED FOR REGULAR MAINTENANCE. THERE IS A NHTSA RECALL, # 05V379000, REGARDING THE ANTILOCK BRAKES. THE VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL, HOWEVER, IT IS NOT INCLUDED IN THE RECALL DUE TO THE VIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BROUGHT VEHICLE IN FOR SERVICE FOR BRAKE FAILURE ON OCT. 29, 02 AND
NOV. 12, 02. DEALER CAUSLEY BOTH TIMES TOLD ME THE BRAKES WERE
OK, BUT THEY ARE NOT. I HAVE DOCUMENTS OF PROBLEMS & WHEN
I TOOK TO DEALER, IT STILL IS PROBLEMATIC AT TIMES WHEN I
STOP, THE BRAKES WONT HOLD. I CALLED G.M. AND THEY REFUSED
TO SOLVE THIS PROBLEM. I HAVE SINCE HIT A DEER BECAUSE
IT WOULD NOT STOP COMPLETELY. IF IT WOULD HAVE BEEN A
CYCLIST OR PEDESTRIAN, G.M. WOULD HAVE BEEN IN A LAW SUIT
AND THEN THEY PROBABLY WOULD REPLACE THE FAULTY SENSORS IN
THE FRONT BRAKES THAT ATTACH ADDITIONAL SHEETS IF NECESSARY HAVE SINCE BEEN RECALLED.

RC 7AL OAK HI 480

27 FEB 2006 PM 5 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

