



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 MAR 22 AM 10:27
15-FEB-2006

Repository ☐

Reference No.
10160382

OWNER INFORMATION (Type or Print)

Name

Address

City BERLIN

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/27/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4JGAB57E8

Make

MERCEDES BENZ

Model

ML350

Model Year

2004

Date Purchased
02-DEC-03

Dealer's Name and Telephone Number

POHANKA OF SALISBURY

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

SALISBURY

State

MD

Zip Code

21801

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

020000 SUSPENSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-FEB-2006

Failure Mileage

3000

Failure Speed

55

TIRES - KEY - RUMBLE AT
55 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

DUNLOP

Tire Model (Name or Number)

SPORT 5000 255 60R17 - 106H

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC098)

☒ Original Equipment

☐ Prior Repair

Failure Location:

ALL 4 CUPPED EXACT SAME
OUTER EDGE

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING 55 MPH THE VEHICLE SHAKES AND MAKES A RATTLING NOISE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. UPON INSPECTION, THE DEALERSHIP REPLACED ALL FOUR TIRES, WHICH DID NOT REMEDY THE PROBLEM. THE MANUFACTURER WAS NOTIFIED; HOWEVER NO ADDITIONAL REPAIRS WERE MADE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer; your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALL FOUR TIRES WERE CUPPING AT 3000 MILES
AT 6,597 INSTALLED NEW TIRES
AT 10,000 WERE CUPPING AGAIN
VEHICLE HARD TO HANDLE. AT
11,000 CUSTOMER PURCHASED MICHELIN
TIRES - DEALER WAS TO PAY FOR
2 AND INSTALL SAME AT NO CHARGE
THEY REFUSED AND INFORMED ME THEY
WERE PUTTING OLD TIRES ON TRUCK AT THIS POINT
I PAID FOR ATTACH ADDITIONAL SHEETS IF NECESSARY EVERYTHING

U.S. Department
of Transportation

National Highway
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



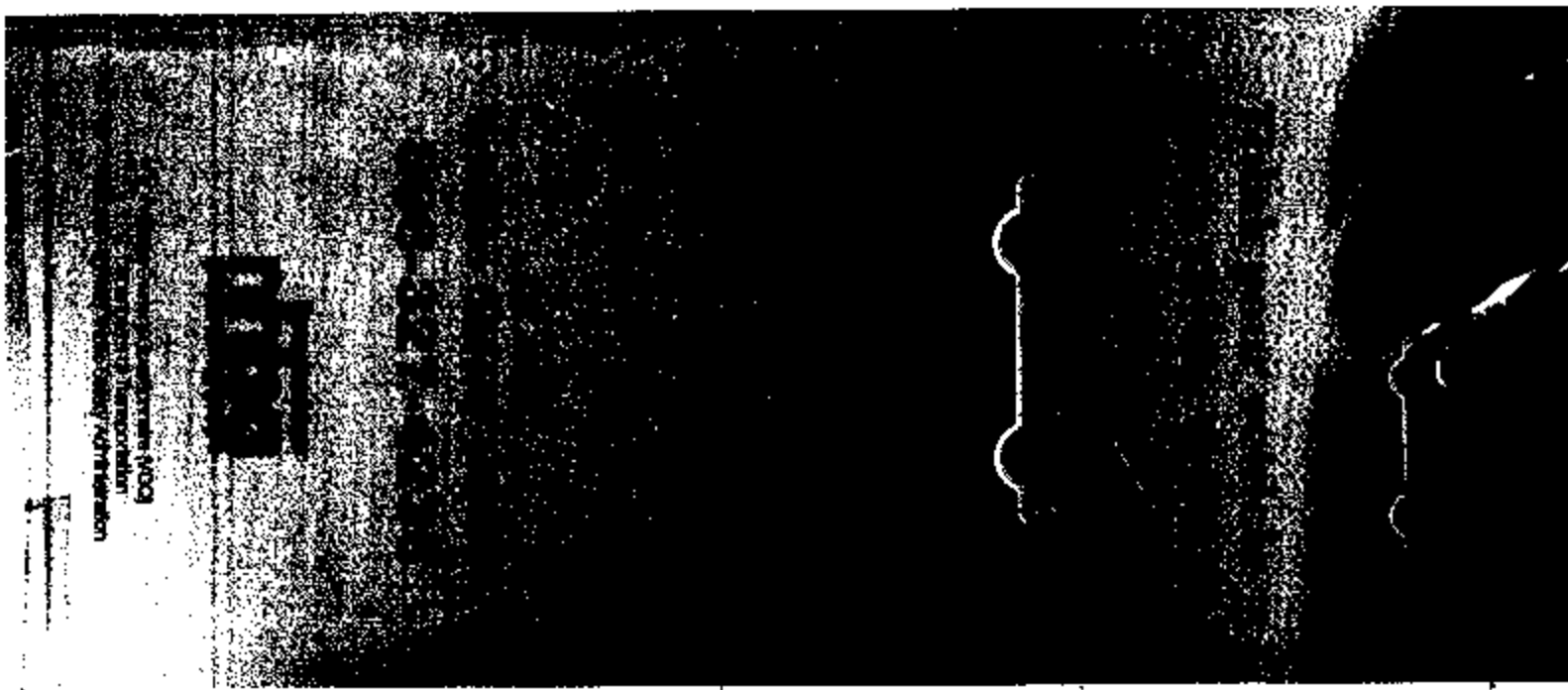
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**