



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-FEB-2006

Repository

Reference No.

10150132

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City DETROIT State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2C3HD46R8YH [REDACTED]
Make: CHRYSLER Model: CONCORDE Model Year: 2000
Date Purchased: 09-JAN-03 Dealer's Name and Telephone Number: JOHN ROGIN BUICK Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner: Dealer's City: LIVONIA State: MI Zip Code: [REDACTED]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: [REDACTED]
Vehicle Component Code: 061110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS AI
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 14-JAN-2006 Failure Mileage: 79000 Failure Speed: 20-25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). *APPX. 20-25*

DT*: THE CONTACT STATED WHILE TURNING A CORNER AT 25 MPH THE VEHICLE STALLED. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP WHICH DETERMINED THE PROBLEM WAS THE TIMING CHAIN HOWEVER, NO REPAIRS HAVE BEEN MADE.

I WAS INFORMED BY THE MECHANIC THAT SEVERAL CHRYSLERS, OF THE SAME OR SIMILAR MAKE & MODELS HAD BEEN BROUGHT IN WITH THE SAME PROBLEM, SOME WITH LESS MILEAGE THAN MY VEHICLE WHICH HAS 79,000+ MILES, AND REGULAR MAINTENANCE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While Driving From W. McAlachals and Glastonbury, Theroit, To Middle Belt near 7 mile (Livonia), Without Prior Warning, When I slowed down to make a right turn, the car just cut off, I had no control and was unable to steer. My Gas Pedal hardened as did my brakes. My steering wheel wouldn't turn and I was stranded at 515 in the middle of a frigid morning. I was assisted in pushing my car to the curb, and later towed to a nearby shop. (Firestone), I had no prior warnings or problems.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



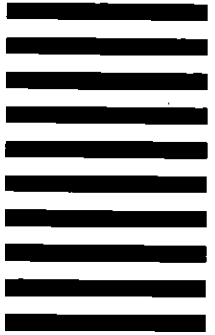
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

