

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

2006 MAR -0 PM 2:48

10149802

Dear Mr. Alberto A. Jimenez:

This letter is in reference to complaint number 10149802 on a 2002 Honda Odyssey
vin # 5FNRL18622B [REDACTED] owned by [REDACTED]

Thank you for your letter dated April 17th 2006.

I called Honda (800-999-1009) to find out how are they replacing the transmission on their Honda
Odysseys that they have recalled. I could not get a direct answer. Do you know if they are
replacing them with brand new ones or rebuilt ones. I was shocked with pictures (of our Honda)
that was took with the gear in the side of the casing and they put a rebuilt one in. Picture is
Included.

Please help me in this matter.

Thank you

[REDACTED]
El Paso, IL
[REDACTED]

72544
[Signature]
3/8/06

[REDACTED]
El Paso, Tx. [REDACTED]

Complaint # 101 49802

2002 Honda Odyssey

Vin # 5FNRL18622B [REDACTED]

