

10149757

NIS-200

December 26, 2005

EXECUTIVE SECRET

Carlisle, Massachusetts.

2006 JAN 13

4 11:6
571

Telephone:

3:09

Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

Attn: Frank M. Ligon

To whom this may concern:

I purchased and owned a 1994 Ford Bronco "Eddie Bower" Green SUV. Vehicle ID # 1FMEU1 05S28, Mass Reg. 70792. This vehicle had factory installed speed control. I.e. cruise control.

I no longer have this vehicle because of an underhood fire that occurred at my residence on 2/13/02. Attached is the Massachusetts Fire Incident Report and Carlisle Police Department Police Officer's Formal Report, dated 2/13/02 and 2/28/02 respectively.

It is my understanding, because of a letter I received from Ford Motor Company, please see attached letter Dated September 2005, that there was a very good possibility of an underhood fire.

In part I quote the 9/2005 letter as follows:

"On your vehicle, the underhood speed control deactivation switch may overheat, smoke, or burn, which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the speed control is not in use".

Also, stated in the 9/2005 Ford Motor Co. letter "Parts to repair your vehicle will not be available until November 2006, and as a result, we are implementing a two-stage repair process. Until parts are available for the permanent repair, you should contact your dealer to make an appointment to disconnect the speed control deactivation switch, which is located under the hood of your vehicle. This procedure will temporarily disconnect the speed control system, which will prevent a speed control deactivation switch related fire".....

My vehicle totally burnt to the ground on 2/13/02 and was a total loss fire. This

WAR
2/24/06
1/24/06

comprehensive coverage. Please see attached letter from Harold F. Nichols Insurance Agency, Inc.

It is my claim, therefore, that it was a manufacturing defect and that I should be re-embursed the full value of the vehicle at the time of my complete loss.

Thank you

Respectfully submitted,



cc: Massachusetts Attorney Generals' Office

Attachments: Ford Motor Company letter dated September 2005, Massachusetts Fire Incident Report, Collaborative Edge Registration/Title Inquiry, Police Officer's Formal Report, Harold F. Nichols Insurance Agency, Inc. letter and "Important Parts Notification Safety Recall 05S28" postcard.



Frank M. Ligon
Ford Motor Company
P.O. Box 1804
Dearborn, Michigan 48121



FD147978

0422



September 2005

CARLISLE, MA

1994 Bronco
Vehicle ID #: 1FMEU1 05828

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 1994-1998 model year Bronco, 1994-2002 F-150/250 (Under 8500 GVW), 1997-2002 Expedition, 1998-2002 Navigator, and 2002 Blackwood vehicles equipped with speed control. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, the underhood speed control deactivation switch may overheat, smoke, or burn, which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the speed control is not in use.

What will Ford and your dealer do? Parts to repair your vehicle will not be available until November 2005, and as a result, we are implementing a two-stage repair process. Until parts are available for the permanent repair, you should contact your dealer to make an appointment to disconnect the speed control deactivation switch, which is located under the hood of your vehicle. This procedure will temporarily disconnect the speed control system, which will prevent a speed control deactivation switch related fire. The speed control system will then be inoperative until the permanent repair is performed. We recognize this may be an inconvenience, but we believe this preventive action is in the best interest of our customers' safety.

When parts become available for the permanent repair in November 2005, you will be notified to contact your dealer to schedule an appointment to have a fused wiring harness installed and to reconnect the speed control system on your vehicle.

Ford Motor Company and your dealer will perform the above modification free of charge (parts and labor).

How long will it take? Please call your dealer for an estimate of how much time will be required to perform this repair. Your dealer may be able to perform this repair while you wait; however, due to scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do? Please call your dealer without delay and request a service date to have the switch disconnected (Recall 06S28). Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Have you previously
paid for this repair?

Please note: Federal law requires that any vehicle owner who receives this notice must forward a copy of this notice to the lessee within ten days.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.

To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-888-222-2751.

Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.

Have you changed
your address or sold
the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist
you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact our Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-888-222-2751.

For the hearing impaired call 1-800-232-5962 (TDD).

Office Hours: (Eastern Time Zone)

Monday - Friday: 8AM - 5PM

If you wish to contact us through the Internet, our address is:

www.ownerconnection.com

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations

10	FD-304	Department	CINCINNATI	Revised Report	FORM 7-82
11	Incident #	12	Day Of Week	1 Sun 2 Mon 3 Tue 4 Wed 5 Thu 6 Fri 7 Sat	
13	11 ☐ Station fire 14 ☐ Vehicle fire 15 ☐ Structure, house 16 ☐ Truck, vehicle 17 ☐ Explosion, fire after fire 18 ☐ Gas leak with fire 19 ☐ Other fire not classified 20 ☐ Chemical spill 21 ☐ Power line down 22 ☐ Staging electric equipment	23 ☐ Gas leak 24 ☐ Gas leak with fire 25 ☐ Gas leak with explosion 26 ☐ Gas leak with fire and explosion 27 ☐ Gas leak with fire and explosion and chemical spill 28 ☐ Gas leak with fire and explosion and power line down 29 ☐ Gas leak with fire and explosion and power line down and chemical spill	30 ☐ Gas leak 31 ☐ Gas leak with fire 32 ☐ Gas leak with explosion 33 ☐ Gas leak with fire and explosion 34 ☐ Gas leak with fire and explosion and chemical spill 35 ☐ Gas leak with fire and explosion and power line down 36 ☐ Gas leak with fire and explosion and power line down and chemical spill	37 ☐ Gas leak 38 ☐ Gas leak with fire 39 ☐ Gas leak with explosion 40 ☐ Gas leak with fire and explosion 41 ☐ Gas leak with fire and explosion and chemical spill 42 ☐ Gas leak with fire and explosion and power line down 43 ☐ Gas leak with fire and explosion and power line down and chemical spill	44 ☐ Gas leak 45 ☐ Gas leak with fire 46 ☐ Gas leak with explosion 47 ☐ Gas leak with fire and explosion 48 ☐ Gas leak with fire and explosion and chemical spill 49 ☐ Gas leak with fire and explosion and power line down 50 ☐ Gas leak with fire and explosion and power line down and chemical spill
51	PROPERTY USE (Occupancy)				
52	CAUSE FACTOR				
53	PROPERTY TYPE				
54	VEHICLE TYPE				
55	VEHICLE MAKE				
56	VEHICLE MODEL				
57	VEHICLE YEAR				
58	VEHICLE COLOR				
59	VEHICLE LICENSE				
60	VEHICLE VIN				
61	VEHICLE MAKE				
62	VEHICLE MODEL				
63	VEHICLE YEAR				
64	VEHICLE COLOR				
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93	VEHICLE YEAR				
94	VEHICLE COLOR				
95	VEHICLE LICENSE				
96	VEHICLE VIN				
97	VEHICLE MAKE				
98	VEHICLE MODEL				
99	VEHICLE YEAR				
100	VEHICLE COLOR				



RMV SYSTEM INFORMATION - URI	
Plate Type:	PAR : Passenger Reserved Series
Registration/Plate Number:	
Enter the 2 items above OR any 1 of the 3 items below	
VIN:	1FMEU
Title Number:	AL347313
License Number:	



Go To License History for Owner #1 (LH)

Registration Title Inquiry					
FID #:				Lessee:	
RMV Batch Number:		01411176150130		Plate Color: RED	
Owner #1:	License Number:			Owner #2:	License Number:
	Name:				Name:
	Date of Birth:	3/7/1941			Date of Birth:
Corporation Name:				Garage: CARLISLE	
Mail Address:				Residential Address:	
Registration Status - Date:		CAPR / - 2/19/2002		Lifetime Paid: N	
Reg. Effective Date:		3/1/2001		Reg. Expiration Date: 2/2003	
1994 FORD BRONCO		Model Number:		Weight: 0	
Body Style:	OTHER	Color (Major/Minor):	GREEN /	Cylinders:	8

Passengers:	05	Seats:		Doors:	2
Transmission:	A	Motor Power:	G	Bus Type:	
Title Status - Date:	ACTV - 5/27/1994	Title Date:	4/21/1994	Title Print Date:	2/24/1995
Purchase Date:	4/15/1994	Odometer:	130	New / Used:	N
Previous Title State:		Previous Title Number:		Reason Code:	/ /
Title Type:	C	Title Brand:	/ / /	Title Return State:	
Lien #1 Type / Code:	C / 01769	Lien #1 Name:	DIRECT FEDERAL CREDIT UNION		
Lien #2 Type / Code:		Lien #2 Name:			
Insurance Company:	279 - COMMERCE INSURANCE	Non Profit Indicator:	N	Vehicle Value:	0
Plate Order Status - Date:	-	Original Issue Date:	6/11/1993	Last - Next Bill Dates:	1/2002 - 1/2003
Emissions Inspection Info:					
Sticker Number:	010098329	Inspection Date:	6/8/2001	Results:	Passed

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[RMV Inquiry](#)

[Report Selection](#)

[Home](#)

[Contact Us](#)

Case#: 25229

rpt date: 02/13/02 15:19 reported: WEDNESDAY 02/13/02 08:58
acc: 20V FIRE-VEHICLE

location: 129 FISKE ST

follow up by: None needed

case status: OPEN

officer:

rpt status: Complete

review officer: 102 LT SULLIVAN

comp/vict notify: No

sup review officer: 101 CHF GALVIN

ch/involve type:

complaint: CAR FIRE/ASSISTED CFD

reporting officer: 126 OFF M BURGESS

assignment: B

car: U11

second officer: 106 SGT WHELAN

sup/back-up:

*** NAMES ***

type name# name/add phone dob sex

VEH OWNER 001613

03/07/41

*** PROPERTY ***

prop.type make mod/style color ser#/vin#

BURNED* 2-B rpt'd: 02/13/02 class: 03

VEHICLES,AUTO 1994 FORD BRONCO GREEN 1FMEU1

id/desc:

value: \$1001 acic:

reg #: MA 70792

001613

control #:

bin #:

analy #:

gen note: TOTAL LOSS

*** NARRATIVE ***

On February 13, 2002 at approximately 9:00 am I, Officer Michael C. Burgess, responded to [REDACTED] with Sgt. Whelan and Officer Saponaro for a report of a possible structure fire. Upon arrival I saw that a Ford Bronco (Mass. Reg. 70792) was on fire. The entire front end of the vehicle was in flames and the passenger compartment was full of smoke. I exited my vehicle and spoke with Mr. Christopher Phillips from [REDACTED] Mr. Phillips stated he made the call to 911 after he heard a loud "pop" and saw the heavy black smoke. He then told me that he tried knocking on his neighbors front door but got no answer and he didn't no if there was someone in the vehicle or not. I knocked on the house door several times and was informed by dispatch that there also was no answer on the phone. I then went over to the vehicle and broke

363 The Great Road, Suite 203
P.O. Box 690
Bedford, MA 01730
Tel: (781) 275-1630
Fax: (781) 275-4233

81 Commonwealth Avenue
W. Concord, MA 01742
Tel: (978) 369-0110
Fax: (978) 371-3233

(800) 696-1630

E-mail: HPNinsure@aol.com

October 11, 2005

This letter is to confirm the total loss fire suffered by [REDACTED] on his 1994 Ford Bronco was not a covered circumstance because the policy in force did not include comprehensive coverage.

If there should be any question on this incident please feel free to call this office.

Sincerely,



Harold Nichols

allMass
GROUP INC

Case#: 25229

5B -101

*** NARRATIVE ***

the driver's side window to see if anyone was inside
(negative). At this point Carlisle Fire Department arrived
on scene and extinguished the fire. I cleared at 9:36 am.

CASE STATUS : OPEN () SUSPENDED () UNFOUNDED () CLOSED ()
CLOSED BY : ARREST MADE () CRIM COMP APP () ARR WARR APP ()
REF FOR PRIV COMP () REF TO OTHER AGENCY ()
RESOLVED NO FURTHER ACTION REQUIRED ()
OTHER: DOMESTIC () CHILD ABUSE/NEGLECT () HATE CRIME ()
ALCOHOL () DRUG/NARCOTICS () GANG RELATED ()
REPORTING OFF'S SIG. DATE/TIME OIC SIGNATURE DATE/TIME

Off. Michael G. Bueger 2/28/02 *clayton* 2-28-02