



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 FEB 28 PM 3:05  
03-FEB-2006

Repository

Reference No.  
10148387

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: INVERNESS State: FL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 2/28/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2C3HL56T7 [REDACTED]  
Make: CHRYSLER Model: CONCORDE Model Year: 1995  
Date Purchased: 01-JUL-00 Dealer's Name and Telephone Number: CRYSTAL CHRYSLER Engine: No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: INVERNESS State: FL Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes Powertrain: UNKNOWN Vehicle Component Code: 073000 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM  
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-FEB-2006 Failure Mileage: 24000 82,500 Failure Speed: [REDACTED]  
FUEL INJECTION RAIL CRACKED AND SPRAYED GAS ALL OVER THE ENGINE. FEAR OF THE CAR CATCHING ON FIRE AND EXPLODING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/85R15): \_\_\_\_\_  
DOT No. (Example: DOTM123ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ The Failure Type: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THERE WAS FUEL ON THE ENGINE AND THE VEHICLE WAS TAKEN TO THE DEALERSHIP. THE DEALERSHIP DETERMINED THE FUEL RAIL CRACKED. THERE IS A NHTSA RECALL, # 98V184000, REGARDING THE FUEL INJECTION SYSTEM. THE VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL; HOWEVER, IT IS NOT INCLUDED IN THE RECALL DUE TO THE VIN.

ATTACHED FIND COPY OF REPAIRS  
OTHERS OWNING THIS SAME TYPE OF CAR WOULD BE IN GRAVE DANGER OF FIRE AND/OR ACCIDENTS FROM FUEL

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN STARTING MY CAR I SMELLED GAS AND CAR WOULD NOT TURN OVER IMMEDIATELY. AFTER DRIVING A FEW <sup>ENGINE</sup> MILES FUMES & GAS WERE SO STRONG INSIDE OF CAR I HAD TO LOWER WINDOWS TO BREATHE. I WENT DIRECTLY TO DEALERSHIP FOR REPAIRS. I DON'T BELIEVE A CAR SHOULD BE PUT ON THE ROAD WITH A FAULTY FUEL RAIL, A RECALL WAS PLACED ON THE SAME MAKE & YEAR THIS PARTICULAR VIN WAS NOT INCLUDED & NEEDS IMMEDIATE ATTENTION HIS LIFE THREATENING THIS IS SERIOUS !!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



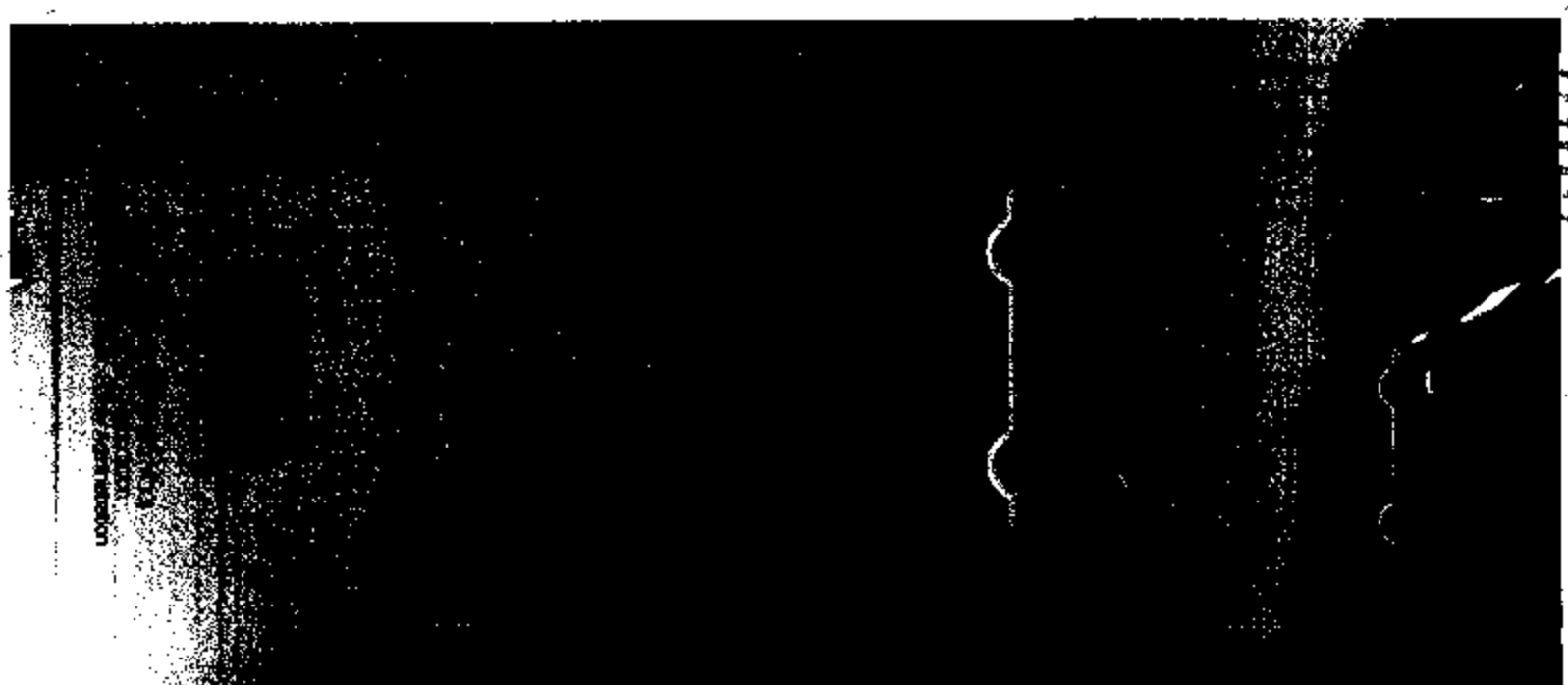
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



[Redacted]

**From:** [Redacted]  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Sent:** Tuesday, February 07, 2006 6:57 AM  
**Subject:** Complaint

[Redacted]

[Redacted]

Inverness, FL

[Redacted]

Please keep me informed as to what is being done regarding my complaint:

Filed Friday Feb. 3, 2006

Re: Fuel Injection Rail that cracked and sprayed gas all over the engine thus causing a hazardous fuel leakage in the presence of an Ignition source that could result in a fire. This is a very serious and dangerous problem. If other owners are not alerted it could be life threatening.

\*An exact defect resulted in a recall on the same vehicle- Campaign Number: 05V184000 DATE: 1998 AUG. 08 For the 3.5L engines. Passenger Vehicles

98 Chrysler Concorde 4 Door VIN 2C9HL56T [Redacted]

Repaired by Crystal Chrysler - 2077 Hwy 44 West, Inverness, FL [Redacted] Feb. 3, 2006  
[Redacted] total cost

[Redacted]

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**