



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

02-FEB-2008

Reference No.
10149293

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City **CHARDON** State **OH** Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an owner's signature, name or address to the vehicle manufacturer. ☒ YES ☒ NO
Signature of Owner [REDACTED] Date **02/10/08**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNFK16R [REDACTED]

Make

CHEVROLET

Model

SUBURBAN

Model Year

1998

Date Purchased
01-APR-99

Dealer's Name and Telephone Number **440-286-9000**
CHUCK GHL-NOW SUNNYSIDE CHEVROLET

Engine:

No. Cylinders **8**

Fuel Type:

Gas

Original Owner

☒

Dealer's City

CHARDON

State

OHIO

Zip Code

44024

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

038000 SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failure: **1 ADDITIONAL 20 SEE ADDITIONAL DESCRIPTION**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-MAY-2005

Failure Mileage

58370

Failure Speed

30

ATTACHED IS INVOICE REPAIR

SLOWER SPEEDS TO FIX ABS SENSORS.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DDYMA19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

-Crash:

☐ Yes ☒ No

-Fire:

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE COMING TO A STOP AT 30 MPH THE ANTILOCK BRAKES FAILED WITHOUT WARNING. THIS OCCURRED ON DRY ROADS DURING NORMAL BRAKING. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. THE DEALERSHIP REPAIRED THE VEHICLE WHICH REMEDIATED THE PROBLEM. THE MANUFACTURER WAS NOTIFIED.

SEE ADDITIONAL DESCRIPTION.

- ATTACHED -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

① — ADDITIONAL DESCRIPTION —

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

COMING TO A STOPLIGHT, BRAKES WERE APPLIED SLOWING DOWN FROM 20 TO 0. THEN, WITHOUT WARNING, BRAKES FAILED ALMOST HITTING VEHICLE AHEAD OF ME. THIS FAILURE OCCURED ONE TIME. ADDITIONAL TIMES WHICH OCCURED AROUND 20 DIFFERENT TIMES WAS WHEN BRAKES SOUNDED LIKE A HESITATING GRABING SOUND WITH PEDAL PUSHING NEAR TO FLOOR. VEHICLE DID STOP. VEHICLE WAS TAKEN TO DEALERSHIP FOR INSPECTION. THE DEALERSHIP REPAIRED THE VEHICLE WHICH REMEDIED THE PROBLEM. SERVICE MANAGER ADVISED ME THAT A RECALL WAS PENDING, BECAUSE OF OTHER GENERAL MOTOR VEHICLE'S ABS SENSORS FAILURES THAT I SHOULD BE HEARING. —

ATTACH ADDITIONAL SHEETS IF NECESSARY

— CONTINUED —

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

CLEVELAND

11 FEB 2006 PM 1 L



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



② - CONTINUED -
ADDITIONAL DESCRIPTION
RE-VEHICLE OWNER'S QUESTIONNAIRE

FROM GENERAL MOTORS SOMETIME IN 2005.
AFTER I FOUND OUT THAT MY VEHICLE
WAS NOT PART OF THE RECALL, I CALLED
THE GENERAL MOTORS CUSTOMER ASS.
CENTER AND TALKED TO A REP.
"KIMBERLY," SHE INFORMED ME
AFTER SHE HAD MADE ADDITIONAL
INQUIRIES WITH SUNNYSIDE CHEV.
THAT I WAS NOT BEING REIMBURSED
FOR MY COST, BUT MAYBE, AND I
REFER TO "MAYBE," SOMETIME AT A
LATER DATE, THERE MIGHT BE A
RECALL ON LATER MODELS LIKE MY
1999 VEHICLE.

WITH THE NEWER MODELS, I WOULD HAVE
THOUGHT THAT THE NEWER ABS SENSORS
WOULD HAVE BEEN INSTALLED WHERE THE
OLDER MODELS NEEDED TO BE REPAIRED
AS A SAFETY DEFECT.

THANK YOU,

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**