



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 APR -6 AM 8:58
01-FEB-2006

Repository ☐

Reference No.
10149205

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CHAPIN State SC Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G2WP12 [REDACTED] Make PONTIAC Model GRAND PRIX Model Year 1998
Date Purchased 05-AUG-99 Dealer's Name and Telephone Number Hampton Pontiac 803-227-4529 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner ☐ Dealer's City State Zip Code Columbia SC 29210
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 014000 STEERING, RACK AND PINION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-JAN-2006 Failure Mileage 153000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMABABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT*: DT: THE CONTACT STATED THE STEERING RACK AND PINION FAILED CAUSING THE VEHICLE NOT TO TURN LEFT. THERE IS A NHTSA RECALL, #02V286000, REGARDING THE STEERING RACK AND PINION. THE VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL; HOWEVER IT IS NOT INCLUDED IN THE RECALL DUE TO THE VIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

2006 APR -6 PM 8:57

March 6, 2006

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of defects investigation, NVS-216

Re: recall

To Whom It May Concern:

I would really appreciate any help you can give regarding my vehicle. I took my vehicle to the shop and was told that the Steering rack and pinion failed, and that there was a recall on this same year, make and model of vehicle. When we called the manufacturer we were told our serial number missed the recall by one number. I am very upset about this. My vehicle has the exact same problem that is on the recall, failed in the exact same way, but because my serial number is not one that is listed on the recall they refuse to help.

I have enclosed invoices showing where we had to pay to have my vehicle repaired. I would like to get reimbursed for any and all expense regarding this recall.

Thank you

[REDACTED]
[REDACTED]
[REDACTED]
Chapin, SC
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**