


FRONT

Invoice
Luby auto loan, 3 ps. Head lamp flicker bulletin
Sent back 2/6/06 (Monday)
att: letter to GM - Richard Wagoner,
3 ps. Head lamp flicker bulletin

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received EB 24 AM 9:16 30-JAN-2006		Repository <input type="checkbox"/> Reference No. 10140028	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		LAKEWOOD		CO	
Zip Code		Daytime Telephone Number		Evening Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO Signature of Owner [REDACTED] name or address to the vehicle manufacturer. Date 1/1/06							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 16NDT133[REDACTED]				Make CHEVROLET		Model TRAILBLAZER	Model Year 2005
Date Purchased 01-DEC-05		Dealer's Name and Telephone Number LUBY CHEVROLET 303-886-2233			Engine: No. Cylinders 6		Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>		Dealer's City DENVER		State CO	Zip Code 80226-0638		
Transmission Type AUTOMATIC		<input checked="" type="checkbox"/> AntiLock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain 4 WHEEL DRIVE		Vehicle Component Code 121000 EXTERIOR LIGHTING:HEADLIGHTS	
Multiple Failure: 1							
FAILED COMPONENT(S)/PART(S) INFORMATION							
Incident Date(s) 27-JAN-2006		Failure Mileage 11851		Failure Speed 0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM16ABC03B)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured		Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
DT*: THE CONTACT STATED THE HEAD LAMPS FLICKER FROM BRIGHT TO DIM AUTOMATICALLY WHILE DRIVING AT NIGHTTIME. THE VEHICLE WAS TAKEN TO THE LOCAL DEALERSHIP FOR INSPECTION. THE LOCAL DEALERSHIP PERSONNEL DETERMINED THE HEAD LAMPS WERE FLICKERING. HOWEVER, UNTIL THE MANUFACTURER HAD A SOLUTION TO THE PROBLEM, THE DEALERSHIP COULD NOT PERFORM ANY REPAIRS.							
Local dealership personnel recommended that if the problem re-occurred, to pull over to the side of the road, if possible, + restart the car. This seems like an added danger rather than a remedy. We have a 7 yr. Extended Warranty Platinum Coverage on this car.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

See attached

my copy

[Redacted]
[Redacted]
Lakewood, CO [Redacted] Phone: [Redacted]
Fax: [Redacted] E-mail: [Redacted]

January 30, 2006

Richard Wagoner Jr., CEO
General Motors
P. O. Box 33170
Detroit, Michigan 48232

Dear Mr. Wagoner:

As a long time Chevy owner, I am concerned that my newest 2006 Chevrolet TrailBlazer LT has a dangerous safety defect. My headlamps are flickering. I drive a long distance at night on major highways with heavy traffic to attend classes.

This problem started Friday 1/27/06 at 11,851 mileage on the car. I took it to my dealership, Luby Chevrolet in Denver, Colorado, on Saturday, 1/28/06. Today Luby told me Chevy is aware of the problem, but there is no solution at this time. Therefore, they were unable to fix it. Luby gave me a bulletin about this problem that states the many GM models having headlamp flickering including 2002-2005 Chevrolet TrailBlazers. If this headlight flickering has been occurring since 2002, I am very concerned that Chevrolet has not solved the problem by now. As of today, this is five years.

I talked to Tammy Hagger at your company in Detroit, who was very helpful. She told me there was no projected time frame for a remedy. I also reported the situation to NHTSA. It is my hope this letter will bring the problem more strongly to your personal attention and your influence could expedite a speedy solution.

I've included a copy of the work invoice and bulletin from Luby Chevrolet.

I love my TrailBlazer and spent alot of time getting just the right model and color, but if this problem continues, I will be forced to sell it. Here's hoping you can push through a solution.

Sincerely,

[Redacted]
Vin# 1GNDT13
[Redacted]

on 1/28/06 HVP
 Given to Mike Van Felt by Luby
 Chevrolet Personnel after car
 was inspected for headlamp problem

< Back

Forward >

Document ID# 1619135

Feedback

Print

2005 Chevrolet TrailBlazer - 4WD

Diagnostic Information on Headlamps Flicker or Momentarily Dim While Driving #05-08-42-001 - (Mar 7, 2005)

Diagnostic Information on Headlamps Flicker or Momentarily Dim While Driving

2004-2005 Buick Rainier

2002-2005 Chevrolet TrailBlazer

2002-2005 GMC Envoy

2003-2004 Oldsmobile Bravada

with 4.2L Engine (VIN S – RPO LL8)

A concern regarding headlamps flicker or become dim while driving may be easily mis-diagnosed. It is very important to capture as much information from the customer as possible. Below is a guideline to assist with diagnostics.

Verify the customers specific concern.

- What time of day does this occur (is it light or dark outside) ?
- What driving conditions (vehicle speed, engine speed, throttle position, etc...)?
- What was the outside ambient temperature when the condition occurred?
- What accessories was the driver using when this condition occurred (A/C, heated seats, rear defogger, etc...)?
- If the concern is at dusk, could it be the automatic headlamps changing from DRL to Headlamp mode and possibly back to DRL again?
- Are there any other relevant operating conditions?

Diagnostic Information

- Service Bulletin - 02-06-03-008A - Info - Low Voltage Display on IP Gauge, Lights Dim at Stop Lights, Battery Discharged, No Start, Slow Cranking, Dim Lights at Idle, Low Generator Output (SI Document ID #1540541)
- Service Bulletin - 02-06-03-006B - No Start, No Crank, Battery, Batteries, Generator, Gages, SES, SIR, Brake, Security, Theft, ABS, Hot, DIC Messages, Lamp, Light, Battery and Generator

4/20/06
DO
HVF

- Diagnostic Testing and Cadillac Roadside Service (SI Document ID #1563904)
- Service Information - Exterior Lighting Systems Description and Operation (SI Document ID #826321)
- Service Information - Battery Inspection/Test (Non-HP2) (SI Document ID #653410)
- Service Information - Charging System Test (SI Document ID #1468059)
- Service Information - Inspect for aftermarket devices that could affect the operation of the system. Refer to Checking Aftermarket Accessories in Wiring Systems (SI Document ID #816776)

Important:

- Keep in mind high current draw items may cause a noticeable dimming of lights and a fluctuation in the voltmeter may be noted and is a normal operating characteristic of the vehicle.
- For 2004-2005 TrailBlazer, Envoy, Rainier and Bravada with the LL8 4.2L engine only, the Secondary Air Injection (AIR) pump activation is thought to be the main contributor to this high current draw condition and is a normal operating characteristic of the vehicle. Refer to Secondary Air Injection System Description (SI Document ID #1298539).

For customers whose driving habits tend to run the AIR pump diagnostic test that leads to concerns with the headlight flickering, if the vehicle is allowed to idle for 20 seconds prior to driving, this should allow the passive test to pass and prevent from running the active test that may dim the lights. The passive test should/will usually pass 99 percent of the time, and by allowing the 20 second idle period, it should almost eliminate the active test. Be sure to check for codes and correct related concerns if this condition repeats.

Additional high current draw items are rear window defogger, HVAC blower motor, rear air suspension pump along with other components.

For easier diagnostics, it may be possible to control or monitor these components with a scan tool.

It is important to inspect all related connections, grounds and battery terminals for integrity. A loose or corroded connection may exaggerate the concern, and may cause other symptoms. Refer to Testing for Intermittent Conditions and Poor Connections (SI Document ID #1470165).

Corrections/repairs should only be made for specific concerns identified and not related to characteristic of high current draw components.

DO THIS	DON'T DO THIS
<p style="text-align: center;">Verify the customer concern.</p> <p style="text-align: center;">Repairs should ONLY be made if a specific concern is identified.</p>	<p style="text-align: center;">DO NOT replace the Generator P/N's:</p> <p style="text-align: center;">10464468</p> <p style="text-align: center;">10464476</p> <p style="text-align: center;">unless a specific concern is Identified.</p>

Generators replaced and returned to the Warranty Parts Center (WPC) for review have been tested with

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**