



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

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Repository ☐

Reference No.
10148980

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAVANNAH State GA Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2FALP7 [REDACTED] Make FORD Model CROWN VICTORIA Model Year 1994
Date Purchased _____ Dealer's Name and Telephone Number STATESBORO RENTAL CARS 912-489-4854 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner ☐ Dealer's City STATESBORO State GA Zip Code 30458
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 021540 SUSPENSION: FRONT; CONTROL ARM; LOWER BALL JOINT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-NOV-2005 Failure Mileage 133700 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R16) _____
DOT No. (Example: DOTM1ABBC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE ATTEMPTING TO MAKE A RIGHT TURN, THE LOWER BALL JOINT ON THE FRONT PASSENGER SIDE MADE A RATTLING NOISE. THE CONTACT RECOGNIZED THE NOISE FROM HAVING THE DRIVER SIDE LOWER BALL JOINT REPLACED LAST YEAR DURING REGULAR MAINTENANCE. THE VEHICLE HAS NOT BEEN INSPECTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While making a right turn off Highway 67 onto the Savannah
exit going home one afternoon from work the car's
right-front tire exploded due to the break in the lower front
control arm + Ball Joint. The car was immobilized and
Thank God I was turning at a slow speed 5-10 mph on turn.
A Passer by Driver Drove me home to Savannah - The State Patrol
in Statesboro towed my car late that night before AAA could
tow it - the next day it was towed to Sebers in Savannah for repair.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect