

101 486 70

[REDACTED]
New Port Richey FL
December 28, 2005

2006 JAN 11 PM 1:44

NHTSA Headquarters
400 Seventh Street, SW
Washington, DC 20590

Dear Sir:

I would like to request the following items be investigated for recall. All concern a 2003 Oldsmobile Alero.

1. Ignition cylinder pass lock system – With just over 42000 miles my 2003 Alero would not restart after my husband stopped at a convenience store. The car had to be towed to our service provider. The service shop called around and found out that the non-starting was a common problem caused by the faulty ignition cylinder and needed to be fixed by a dealer. The car was towed to a dealer and fixed (see attached). We were charged for the repair. Our regular service provider said it seemed to be a very common problem based on the comments they received when checking on it. This non-start problem could be very dangerous – at night, away from open facilities.
2. Leaky intake gasket – advised when getting oil changed at service shop that the oil was leaking and was probably covered under warranty. Took car to GM dealer for repair of leak. We were charged for the repair (attached). Our 2002 Alero also had a leaky (coolant rather than oil) intake gasket – it was covered under extended warranty (attached). This seems too common – we own two Aleros – BOTH had intake gasket problems.
3. Warping air bag cover – this is an in-progress item. The passenger side air bag cover is warping, is this dangerous? If it completely warps will the bag deploy unexpectedly? As you will note from attached a similar problem has already been fixed for our 2002 Alero.

Thank you for your assistance in checking on the above problems and whether they are common enough to warrant recall. I did contact both the dealer (no satisfactory resolution) and GM in Detroit (no response) already.

Sincerely,

[REDACTED]

Edinson
1/17/06

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**



TAMPA FL 336

31 DEC 2005 PM 21



WOLFF HART

NHTSA Headquarters
400 Seventh Street SW
Washington DC 20590

Attn: Recall

030415Z

