



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2006 FEB 27
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

PM 4:27
25-JAN-2006

Reference No.
10148532

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City MONTGOMERY State AL Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 02/11/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G4CW52K3T [Redacted] Make BUICK Model PARK AVENUE Model Year 1996
Date Purchased 04-30-2001 Dealer's Name and Telephone Number [Redacted] Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City [Redacted] State [Redacted] Zip Code [Redacted]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 116300 ELECTRICAL SYSTEM:IGNITION:ANTI-THEFT CONTROLLER
Multiple Failure: 500

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-JAN-2006 Failure Mileage 30000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE ANTI-THEFT CONTROLLER MALFUNCTIONED. THERE IS A NHTSA RECALL, # 05V204000, REGARDING THE ANTI-THEFT CONTROLLER. THE VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL; HOWEVER IT IS NOT INCLUDED IN THE RECALL DUE TO THE VIN. THE INTERIOR LIGHTING INTERMITTENTLY ILLUMINATES, ALARM SYSTEM INDICATOR LAMP ILLUMINATES AND THE HORN DOES NOT WORK. THE VEHICLE WAS TAKEN TO THE LOCAL DEALERSHIP FOR INSPECTION AND THE LOCAL MECHANIC DETERMINED THE MALL MODULE NEEDED REPLACED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Sir:

In the year 2004 (around May) my car had started experiencing problems with the anti-theft system. The horn used to go off in the parking lot while I was at work and I would have to go out and make it stop. After this happened several times, the horn would no longer work and it killed my battery. I feel that a horn that doesn't work is a safety hazard because you are to have a functional horn on your

vehicle or you could receive a traffic ticket if you don't have a horn. ^{You can't warn people trying to pull out in front of you.} All the information on this ^{questionnaire} paper is correct

except that the car was never taken to a local dealership. When we pulled the recall up before on the computer (May 2004) I called the Buick Dealer here in Montgomery (which I think was Brewbaker Buick) at the time. They told me you couldn't go by recalls pulled up on the computer and if there had been a recall we would have received a letter. Lately, my interior lights started going on and off and staying on and running my battery down. We pulled the recall up again. My husband works with the City of Montgomery and this is where he pulled up the recalls (the first and second time). Then we called 1-800 Buick number and called the dealership. We still couldn't get any satisfaction. They all said the same thing: that there was no recall on the car. We have had to remove the fuses to keep from killing the battery. Even if we have someone to put in the small module, the dealership will still have to program it. I also feel that the inside lights flashing could be a hazard to you and other drivers.

On your ~~questionnaire~~ questionnaire, we noted that we purchased the car on 04-30-01. We did not purchase from a dealer but through the estate of Melba Shiswold. We had the car financed with Compass Bank at the Monty Mall in Monty. Ah - so I'm not for sure if there was a recall or where it went.