



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 FEB -9 PM
23-JAN-2006

Repository

Reference No.
10148393

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MERCED State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an owner's signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 1/30/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGCD8 [Redacted]
Make: HONDA Model: ACCORD Model Year: 1997
Date Purchased: 15-OCT-97 Dealer's Name and Telephone Number: MERCED HONDA 209-722-8100
Original Owner: Dealer's City: MERCED State: CA Zip Code: 95340
Engine: No: Cylinders: 4 Fuel Type: Gas
Transmission Type: MANUAL Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 118100 ELECTRICAL SYSTEM:IGNITION:SWITCH
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 21-JAN-2006 Failure Mileage: 108858 Failure Speed: 40 M.P.H. ignitions switch bad

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/55R15): [Redacted]
DOT No. (Example: DOTM1ALBABC038): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
The Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: NO

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING AT 60 MPH THE ENGINE STALLED WITHOUT WARNING. THE IGNITION SWITCH HAD ALREADY BEEN REPLACED TWICE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHO PERFORMED DIAGNOSTIC TESTING AND DETERMINED THE IGNITION SWITCH WAS BAD AGAIN. THE DEALERSHIP REPLACED THE IGNITION SWITCH AGAIN. I WAS GOING 40 M.P.H. NOT 60 M.P.H. WHEN THE ENGINE STALLED

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.
The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

January 30-06

I'm writing you about The Problem I have had with The ignition switch in my 1997 Honda Accord. I bought my car new. In February 2000 my engine stalled on me while stop at a signal light and Then it happen To stall on me in Traffic. I Took my car To Merced Honda and They did a diagnostic Test on it. and told me The ignition switch was bad. I had 3 years extended warranty. They replace The switch I Paid \$50⁰⁰ deductible

September 2000 I receive a Important Safety Recall Notice on The Accord ignition switch. saying engine could stall without warning. I Took my car To Merced Honda and They install a improved ignition switch Free of charge. I sent American Honda Motor Co. a receipt showing I paid \$50⁰⁰ and receive a check back For The \$50⁰⁰ deductible I Paid Merced Honda For replacing The switch the First Time

January 19 2006 my engine stall on me in Traffic going 40 M.P.H. I had no Power Steering. I Then got The ^{car} stop. AFTER About 15 min. of Trying To start The engine. it started. I Then headed For merced Honda and Told Them u R L L T

January 30 - 06

On January 23-06 Merced Honda checked The vehicle ignition & switch operation and Told me I needed a new Harness and ignition switch. I had Them go ahead and replace The Harness and switch. After repairs I paid Merced Honda and receive The bad ignition switch back but not The Harness.

I went Home and call Honda Automobile Customer Service To let Them know The ignition switch was giving me problems again and That I'm ~~lucky~~ lucky I didn't crash. The woman I Talk To on The phone had a bad Attitude about dealing with my Problem. I ask her if I could speak To her supervisor she said no. I Then call Auto Safety Hot Line





HONDA
AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

Summer 2002

Important Safety Recall Notice: Accord Ignition Switch

Dear Accord Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has determined that a defect relating to motor vehicle safety exists in the ignition switch on certain 1997-99 Accords.

Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, if your engine stalls while driving in traffic or at highway speeds, you're at risk of being involved in a crash. Difficulties starting the engine (for example, hard-to-start, stalls immediately after starting, etc.) may indicate that the ignition switch is failing.

What should you do?

Call any authorized Honda automobile dealer and make an appointment to have your car repaired. The dealer will install an improved ignition switch, free of charge. Please plan to leave your car for at least half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Automobile Customer Service
P.O. Box 2984
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your car, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 1997-99 Accord involved in this recall. If this is not the case, or if the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective ignition switch replaced sometime in the past, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call Automobile Customer Service at (800) 999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**