



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
13 JAN 2006
23-JAN-2006

Repository ☐
Reference No.
10148382

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WALDORF State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJA72381 [REDACTED] Make KIA Model SPORTAGE Model Year 2001

Date Purchased 13-JUL-05 Dealer's Name and Telephone Number FREDERICK FORD / PRINCE FREDERICK FORD Engine: No. Cylinders 4 Fuel Type: Gas

Original Owner ☐ Dealer's City PRINCE FREDERICK State MD Zip Code 20678

Transmission Type AUTOMATIC ☐ Antilock Brakes ☐ Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 080000 ENGINE AND ENGINE COOLING Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-JAN-2006 Failure Mileage 40111 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM15ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE CHECK ENGINE LIGHT HAS BEEN ILLUMINATING AND THE TRANSMISSION HAS HAD FAILURES IN SHIFTING GEARS SINCE THE VEHICLE WAS PURCHASED. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP. THE ECT CONNECTOR HAS BEEN REPLACED AND THE SENSOR HAS BEEN REPROGRAMMED MULTIPLE TIMES. THE PROBLEM PERSISTS DESPITE THE REPAIRS.

SEE ATTACHED COPY'S

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

KIA SPORTAGE 4X4 2001

JAN 28th 2006Date of Purchase Jul. 13, 05 ODM
31,809

Date of first failure Aug. 1, 05
Check engine light is illuminating,
took back to dealership, they
had it taken to a local garage
and they reset the sensors, COASTAL
CAR CARE INC. 3745 Hallowing Point Rd.
PRINCE FREDERICK, MD. A/so there was a lot
of belt noise (Reported) to dealership.

Date of second failure Aug 12-05
Check engine light is illuminating along
with brake/parking light. The belt noise
is even louder (Reported), car was put
in shop on Aug 18th 05. 3 belts replace,
sensors reset again.

Date of 3rd failure 9/19/05
The check engine light has come on
again, along with the brake light, took
car into shop 9-21/05. MADE Complaint on
web 9/27/05, ODI # 10137910, ECT SENSOR
REPLACE (RECALL) bad, Replacement made.
Repairs made - Thermostat Sticking
(Replaced), Master Cylinders Leaking
(Replaced)

ODM
35,049

Date of 4th failure 10/1/05
Went to pick up car as soon as I
started it as the Check engine light
Came on. Car never left the Dealership.
They took it to KIA Dealership on
10/4/05. Thermostat Malfunctioning,
ECT sensor malfunctioning, PCM grounds
loose. Replace Thermostat (20), ECT Test out
of Spec. (Replaced), Resolder grounds
at ECM. Returned to owner 10/15/05

Date of 5th failure 11/9/05
Check engine light came back on
(Reported) EMT sensor (recall) Replace
OK for now

Date of 6th failure 12/24/05
Check Engine light came on while
moving at 30 Miles Per hour and
the Transmission would not
Shift. Took to Dealership (KIA)
on 12/26/05. Tail pipe came away
Muffler also. See attached Invoice

PS. Was almost hit by a truck
when it stop shifting.

Date of 7th failure 1/23/05

I started the Car (all is OK) after 5 min. I want to Shift in reverse (OK) pull lever into drive, went 50 feet Engine light came on and Transmission would not Shift. I had the Car towed to the KIA Dealership 1/23/05. Pick up Car on 1/26/05 (see invoice)

Note: Things that May happen
Going 50 to 55 mph and Engine
light comes on with Transmission
locking up, or brakes failing
or over heating or no heat at all.

Thank You

During the time my Car was put
in the Shop, I have seen my ODM
Change while I was driving a Loaneer
or a rental car. During the 9th
month my gas tank went from
 $\frac{3}{4}$ full to almost empty and know
one knows why or how it got to
the KIA Dealership repair Shop.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**