



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 FEB 21 AM 9:55
23-JAN-2006

Repository

Reference No.
10148358

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City COCKEYSVILLE State MD Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2/17/2006

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WBSBG93 [REDACTED] Make BMW Model M3 Model Year 1999
Date Purchased 01-MAY-08 Dealer's Name and Telephone Number IG BURTON BMW Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City MILFORD State DE Zip Code [REDACTED]
Transmission Type Antilock Brakes Powertrain REAR WHEEL DRIVE Vehicle Component Code 080000 ENGINE AND ENGINE COOLING
MANUAL Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-JAN-2006 Failure Mileage 13000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/B5R15) [REDACTED]
DOT No. (Example: DOTWAL9ABC036) Original Equipment Prior Repair Failure Location: US 695 West, Maryland
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING, THE OIL LIGHT CAME ON AND THE ENGINE MADE A GRINDING NOISE. THE CONTACT PULLED OVER THE VEHICLE OVER AND CHECKED THE OIL. THE OIL WAS FULL. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHO DETERMINED AN OIL PAN NUT FELL OFF INTO THE OIL PAN CAUSING AN OIL PUMP FAILURE WHICH BURN THE ENGINE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP THREE DAYS PRIOR TO THIS INCIDENT FOR REGULAR MAINTENANCE, INCLUDING AN OIL CHANGE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving at normal speed in interstate 695 west bound the oil light came on and the engine made a clanking sound. My son (Dad) pulled the vehicle over right away checked engine oil and the dipstick showed full. He call Russell Bmw (Dorham shop right away and they said they call in. Russell and checked oil and said a nut came off of the gear that drives the oil pump, which make the oil pump stop pumping oil. I ask how this could happen? The said Bmw MFG. only took down the nut and never puts a safety pin in to prevent this problem. That this is a safety issue and should be looked into.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20690

Official Business Penalty for Private Use \$300

BALTIMORE MD

07 FEB 2006 PM 2 11

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Vehicle Safety Hotline
888-327-4236

or call:

Think your vehicle

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).