



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 FEB 27 PM
29-JAN-2006

Repository

4-27
Reference No.
10148349

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LINDEN State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 2/6/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2B4CP44 [REDACTED] Make DODGE Model GRAND CARAVAN Model Year 2001
Date Purchased 12-NOV-01 Dealer's Name and Telephone Number TUCKER PLYMOUTH DODGE 517-288-2866 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City DURAND State MI Zip Code [REDACTED]
Transmission Type Automatic Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-JAN-2006 Failure Mileage 78000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R16) [REDACTED]
DOT No. (Example: DOTM123ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injuries.)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHEN THE ROAD CONDITIONS ARE WET AND COLD, THE REAR BRAKES FREEZE. THE BRAKES DRAG HARD AND THE REAR WHEELS WILL NOT TURN. THE DEALERSHIP IS UNABLE TO DUPLICATE THE PROBLEM. The dealer did repair the problem after I filed this report, and they did a thorough job. The root of the problem was a build-up of brake dust. When this became wet, it served as a glue, after the van sat for a few hours or when the temperature dropped below freezing. The shoes were good and the mechanic sanded and adjusted them - He turned both drums and inspected all brake parts including the front end. The dealership was familiar with similar problems but none this bad.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The potential for accident is increased by this problem. If the wheel is broken loose and rolling with resistance on dry pavement and hits ice patches, then the tire slips until it encounters clean pavement or gravel.

In dry conditions the van seemed normal.

In general, we have had almost no trouble with this van and have felt safe.

Tucker Plymouth Dodge has a good reputation for maintenance of vehicles sold by them.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

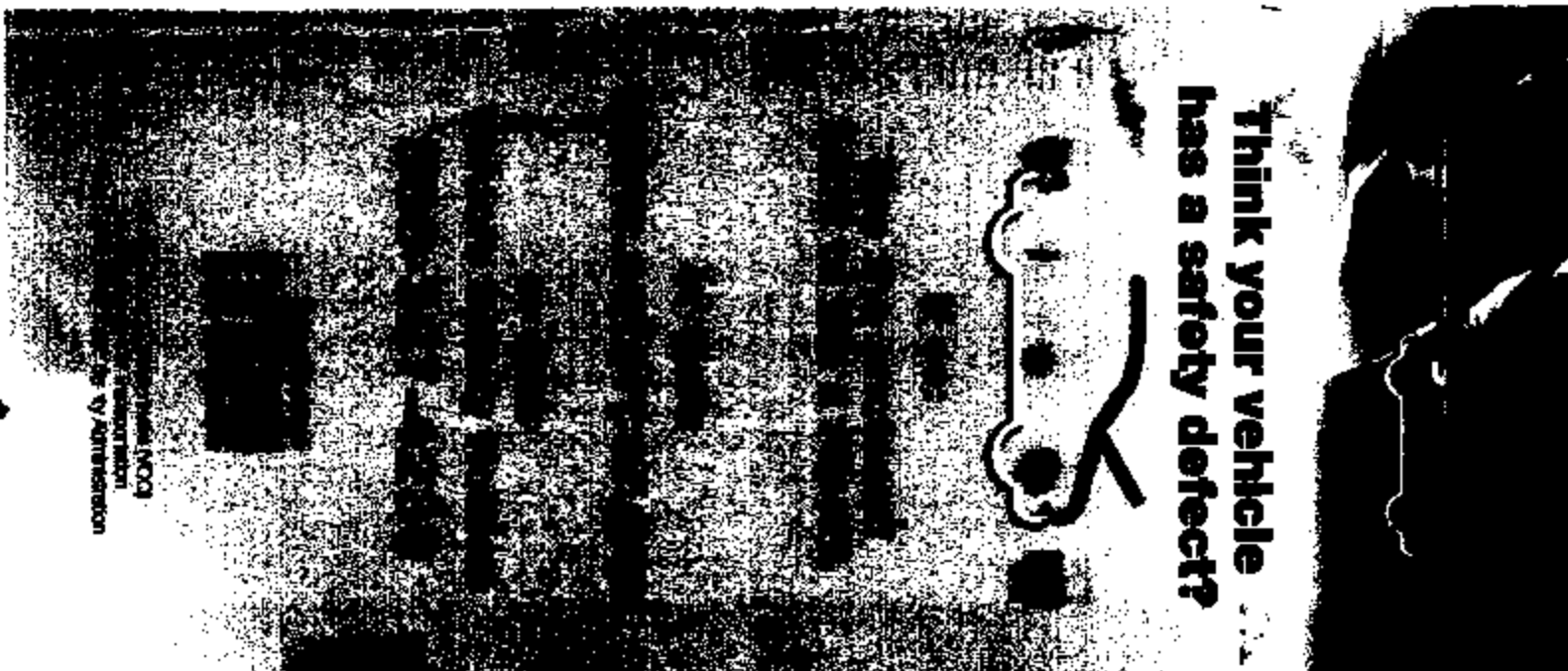


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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**

PHOTO BY
NHTSA

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**