



Office of Defects Investigation

MAY 11 2006 PM 2:58

Complaints - Search Results

1 Records Displayed.

Report Date : May 11, 2006 at 02:41 PM

ODI Numbers Searched: 10148153

Make : JEEP

Model : ~~WRANGLER~~ *should be Grand Cherokee Laredo*

Year : 2004

Manufacturer : DAIMLERCHRYSLER CORPORATION

Crash : Yes

Fire : No

Number of Injuries: 0

ODI ID Number : 10148153

Number of Deaths: 0

Date of Failure: January 17, 2006

VIN : 1J4GW48S94C...

Component: POWER TRAIN:AUTOMATIC TRANSMISSION

Summary:

5/25/05 THE JEEP WAS PARKED IN THE DRIVEWAY, RUNNING, WITHOUT THE EMERGENCY BRAKE ON, WITH THE BOYS INSIDE; WE WERE HURRYING TO SCHOOL. THE WEATHER WAS CLEAR AND DRY. I RAN BACK INTO THE HOUSE (WHICH TOOK LESS THAN 3 MINUTES) TO GET BETSY TO HURRY UP. WHEN I WAS HEADING BACK TO THE CAR, THE BOYS WERE YELLING. THE CAR WAS ROLLING BACKWARDS AND ROLLED INTO THE BRICK RETAINING WALL AROUND THE DRIVEWAY. WHEN I GOT TO THE CAR, THE GEAR SHIFT WAS SLIGHTLY OUT OF PARK. OVER \$1500 IN DAMAGE WAS DONE TO THE CAR; THE CLAIM WAS FILED WITH OUR INSURANCE COMPANY. I ASSUMED THE FAULT WAS MINE, DUE TO BEING IN A HURRY. 1/17/06 I WAS MOVING CARS AROUND THE DRIVEWAY AND HAD THE JEEP PARKED IN THE DRIVEWAY. THE ENGINE WAS RUNNING, THE CAR WAS IN PARK, WITH THE EMERGENCY BRAKE ON. THE WEATHER WAS CLEAR AND DRY. I HAD THE DRIVER'S DOOR OPEN, BECAUSE I WAS ONLY GOING INTO THE GARAGE FOR A SECOND. I HAPPENED TO TURN TOWARDS THE JEEP AND NOTICE THAT IT WAS ROLLING BACKWARDS. I RAN TO THE JEEP, INTENDING TO STOP IT BY PUTTING THE EMERGENCY BRAKE ON. WHEN I JUMPED INTO THE JEEP, I LOOKED DOWN AND NOTICED THAT THE BRAKE WAS ALREADY ON AND THAT THE CAR APPEARED TO BE FULLY IN PARK. I WAS ABLE TO STOP THE CAR BY PUTTING MY FOOT ON THE BRAKE, WITH NO DAMAGE TO THE CAR THIS TIME. I CALLED DAIMLER CHRYSLER THAT AFTERNOON TO TELL THEM OF MY STORY. I WAS TOLD THAT SOMEONE WOULD BE CONTACTING ME SOON TO LOOK AT THE CAR AND NOT TO HAVE ANY WORK DONE ON THE VEHICLE BEFORE THE PERSON WAS ABLE TO LOOK AT THE JEEP. 1/18/06 MR. W CONTACTED ME TO MEET TO LOOK AT THE CAR. 1/19/06 MET MR. W AT BERGLUND JEEP AT NOON; HE SPENT ONE HOUR LOOKING THE CAR OVER. HE SAID THAT HE WAS NOT ALLOWED TO TELL ME ANYTHING AND THAT CHRYSLER WOULD BE CONTACTING ME. HE DID STATE TO ME THAT I SHOULD KEEP THE EMERGENCY BRAKE ON THE CAR AND TO TAKE THE KEY OUT OF THE IGNITION. *JB

Completed
5/31/06
NRR
AAQ
5/31/06



[Redacted]
03/12/2006 08:23 PM

To: [Redacted]
cc:
Subject: Fw: -MARTINA-1-3162046

----- Original Message -----

From: nhtsa.vsh
To: [Redacted]
Sent: Monday, January 30, 2006 1:51 PM
Subject: RE: -MARTINA-1-3162046

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections to your complaint by mailing your corrections to the Department of Transportation with a printed copy of your complaint. A copy of your complaint can be printed from the NHTSA website at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Below is the Department of Transportation's address to submit your corrections.

U.S. Department of Transportation,
National Highway Traffic Safety Administration,
Office of Defects Investigation,
NSA-10.01, 400 7th Street, SW,
Washington, DC 20590.

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 400 7th Street, SW, Washington, DC 20590.

From: [Redacted]
Sent: Saturday, January 28, 2006 5:40 AM
To: nhtsa.vsh
Subject:

I have filed a complaint with your organization, ODI number 10148153. The complaint should read Jeep "Cherokee" NOT "Wrangler". Can you correct that? Thanks!

[Redacted]