



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AM 8:56

18-JAN-2006

Repository ☐

Reference No.
10148033

OWNER INFORMATION (Type or Print)

Name

Address

City CINCINNATI

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an express address to the vehicle manufacturer.

Signature of Owner

Date 1/18/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAPP363

Make

FORD

Model

FOCUS

Model Year

2002

Date Purchased

01 JUN 03

Dealer's Name and Telephone Number

WULLENWEBER DODGE PLYMOUTH UNKOWN

Engine

No: Cylinders 4

Fuel Type

Gas

Original Owner

Dealer's City

CINCINNATI

State

OH

Zip Code

45211

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

020000 SUSPENSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

18-NOV-2005

Failure Mileage

40500

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABCD36)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fatality

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e., parts repaired or replaced (and if old part is available).

LEFT REAR

DOT: THE CONTACT STATED WHILE DRIVING AT HIGHWAY SPEED, THE FRONT WHEEL BEARINGS CAME LOOSE. THE VEHICLE PHYSICALLY FELT AS THOUGH THERE WAS A FLAT TIRE. THE CONTACT PULLED OVER AND PARKED THE VEHICLE. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP. THE INDEPENDENT REPAIR SHOP PERSONNEL REPLACED THE REAR SPINDLE ASSEMBLY, THE FRONT WHEEL BEARINGS, AS WELL AS THE HUB AND DRUM OF THE SUSPENSION. *NM

LEFT REAR

MY MECHANIC HAD CALLED FORD BEFORE HE DID WORK ON CAR.

IT WAS A METAL TO METAL SOUND - SECS BEFORE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative action or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS COULD EASILY BEEN DEADLY,
LUCKILY I WAS IN RIGHT SHOW LANE, AND
WAS ABLE TO PULL OFF HIGHWAY.

MY MECHANIC OF (45 YRS EXPERIENCE
AND OWNER) SAID COULD OF BEEN DEADLY
AND NEVER SHOULD OF HAPPEN WITH
40,000 MILES & A 2002 CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

CINCINNATI OH

30 JAN 2006 PM

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-210
400 7th Street, SW
Washington, DC 20590



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**