

101 # 7548

NHTSA Headquarters
400 Seventh St , S.W.
Washington, DC 20590

2005 DEC 30 AM 8 27

Dear Sir:

I bought my step-son a 1999 Infinity, Q-45, VIN # JNKBY31A [redacted] in Dec 2004. At that time it had about 65,000 miles on it and it now has about 100400. The wheels on this vehicle are exactly the same as my 2000 Infinity Q-45 that were recalled by your Campaign I.D. #NHTSA3 R3006/03V-098. These alloy wheels have a casting defect that develops cracks when the vehicle is driven. One of his 17" alloy wheels developed a crack which when viewed is so wide that you can look right thru the crack to the other side. I called Infinity and talked to the Eastern Region Rep, named Eric and he said that since the vehicle had over 100,000 miles they could not even give a good will assistance discount for these wheels.

I argued unsuccessfully, that since these were the same wheels as the ones recalled on your case # listed above, that the wheel should be replaced at no charge. Wheels are supposed to last the life of a vehicle and in my 60 years of driving (started at age 14) there were never any reports of wheels cracking. I spent 30 years in the Military and some of the vehicles used hit pot holes and other road hazards and there is no known reports of anybody either military or civilian that had wheels that cracked. I maintain that since the 17 inch alloy wheels are exactly the same, they present the same hazard as indicated in your recall notice.

I own two other Infinity vehicles (now for a total of 3 for the family) and still cannot get any satisfaction from the Infinity company. Are you able to render any assistance in this area and expand that recall notice to include all their 17" alloy wheels manufactured from 1999 to present?

Sincerely yours,

[redacted signature block]

Telephone: [redacted]
Rockledge, Florida [redacted]

Edison
1-5-06