



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005-01-07

Repository ☐

05-JAN-2006

Reference No.

10146996

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City MIAMI

State FL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 1/15/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4F2CZ061 [REDACTED]

Make

MAZDA

Model

TRIBUTE

Model Year

2005

Date Purchased
01-MAY-03

Dealer's Name and Telephone Number

Ocean Mazda 786-464-1157

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Miami

State

FL

Zip Code

33172

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

183000 VEHICLE SPEED CONTROL: CABLES

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-JAN-2006

Failure Mileage

37000

23,071

Failure Speed

25

Accelerator Cable (2nd replacement!)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fatality

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Public

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old parts is available).

DT*: THE CONTACT STATED WHILE DRIVING HOME AT 25 MPH THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING. THE EMERGENCY BRAKE HAD TO BE ENGAGED AND THE KEYS REMOVED FROM THE IGNITION BEFORE THE VEHICLE STOPPED. WHEN THE VEHICLE WAS RESTARTED THE ENGINE REVVED TO THE MAXIMUM RPM'S. AFTER FIVE MINUTES THE VEHICLE RESTARTED AND IT OPERATED NORMALLY. AFTER THE VEHICLE WAS DRIVEN HOME IT WAS TOWED TO THE LOCAL DEALER. WHEN THE TOW TRUCK OPERATOR STARTED THE VEHICLE HE EXPERIENCED THE SAME PROBLEM WITH THE ENGINE REVING TO THE MAXIMUM RPM'S. AT THE DEALERSHIP THE MECHANIC ALSO OBSERVED THE ENGINE REVING AT THE HIGHEST RPM'S. THIS VEHICLE WAS REPAIRED UNDER NHTSA RECALL CAMPAIGN 04V683000 CONCERNING THE VEHICLE SPEED CONTROL IN MARCH 2005. THE CONTACT WAS CONCERNED THAT RECALL REPAIRS DID NOT REMEDY THE PROBLEM. THE VEHICLE IS CURRENTLY UNDERGOING DIAGNOSTIC TESTING. *AK

*Mazda told me that the cable broke! This almost cost me a major accident & I no longer want to drive this car! I'm afraid this will happen again since this had already been replaced once already!!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Paperwork Attached regarding the
2nd replacement of accelerator cable
on my Mazda Tribute. The cable
broke while I was driving! It almost
cause me a bad accident!

* cable replaced again Jan 7, 2006!



Mazda North America Operations
Warranty Vehicle History Report
 Dealer 23710 - OCEAN MAZDA

January 5, 2006

VIN 4F2CZ061 [REDACTED] VIN Status 5 - RDR-VIN

Model / Year TRB ES 2A / 2003
 Exterior Color 2BH - GLACIER SILVER METALLIC
 Interior Color C3 - DARK PLUM
 Engine No. [REDACTED]
 Transmission T7 - 4-SPEED AUTO OD TRAN
 Emissions F- FEDERAL EMISSION

Country US - UNITED STATES O Warranty Start Date 05/23/2007
 Retail Dealer 23710 State FL Recall Date 05/23/2005
 Wholesale Dealer 23710 State FL Demo Date
 Engine EN - 3.0L V6 Assembly Date 03/14/2003
 Drive FRONT WHEEL DRIVE
 Key Code 0923X

POE CC - CLAYCOMO

IP IX - PORT JACKSONVILLE, F

Accessories EC1 - UPGRADED ENGINE COOLING
 MCT - COMPASS/OUTSIDE TEMP AUTODIM MIRROR
 PAL - PERIMETER ALARM
 THP - TRAILER HITCH RECEIVER COVER
 TWJ - TRAILER WIRING HARNESS
 1LX - LUXURY PACKAGE

FLM - CARPET FLOOR MATS
 MR1 - POWER MOONROOF
 RA9 - PREMIUM AUDIO PACKAGE
 TH1 - TRAILER TOW HITCH - FCTRY
 WLK - WHEEL LOCKS
 1TP - TOW PACKAGE

Customer Name ALLOCCO, KELLY K.
 Address 540 BRICKELL KEY DR APT 315 Home Phone 305-361-3890
 MIAMI, FL 33131-2636
 Email

Warranty Term Information									
	Months	ODO	End Date	End ODO		Months	ODO	End Date	End ODO
Basic	48	50000	05/23/2007	30000	OEM Battery	48	Unlimited	05/23/2007	Unlimited
Safety	60	60000	05/23/2008	60000	Replacement Parts	12	12000		0
Perforation	60	Unlimited	05/23/2008	Unlimited	MCI Powertrain	0	0		0
Adjustment	12	12000	05/23/2004	12000	FED. Emissions	96	60000	05/23/2011	60000

Other Programs Applied
 Date ODO End Date End ODO

Recalls / Special Service Programs					
Campaign	Description	Start Date	End Date	Status	Status Date
2704L	TRIBUTE THROTTLE CABLE	01/28/2005		Closed	02/04/2005

Warranty History						
Dealer	Claim	Repair Dt	ODO	PNMC	Qty	Description
23883	06050-1	02/04/2005	172333	EC0541660F	1	CABLE,ACCEL (W/D BRK
49154	24479-1	04/10/2003	3	EC0157730K42	0	BELT(R),RR SEAT ---N
						Process Date
						03/04/2005
						04/14/2003

Paperwork attached regarding
recall notice for Mazda Tribute
accelerator cable.

* Cable was replaced March 5, 2005!



January 2005

2002-2004 Tribute Accelerator Cable Recall 2704L

Dear Mazda Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2002-2004 Tribute vehicles. If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain 2002-2004 model year Tribute vehicles equipped with 3.0-liter engines, the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

What will Mazda do?

Your Mazda dealer will inspect the accelerator cable, and if necessary, replace it free of charge. The repair should take approximately one-half day to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the accelerator cable inspected and replaced, if necessary, as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you have already paid for a replacement accelerator cable?

If you have already paid for the inspection or replacement of the accelerator cable due to a defect, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Tribute, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Avenue, SW, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4238.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

1. An authorized Mazda dealer has inspected your vehicle and completed the 2002-2004 Tribute Accelerator Cable Recall 2704L.
2. You own or have owned a subject 2002-2004 Tribute within the VIN range:

4F2*U**1*2KM00001-M55556

4F2*Z**1*3KM00001-M56713

4F2*Z**1*4KM00004-M34822

Note: The asterisk "*" can be any number or letter.

3. You have paid for the inspection/repair or replacement of a defective accelerator cable.
4. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection/Repair or replacement of a defective accelerator cable
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
5. Mail this reimbursement application form in the enclosed envelope to:

Mazda North American Operations
PO Box 5049
Lake Forest, CA 92606-8549

Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or the accelerator cable replaced by an authorized Mazda dealer due to a defect, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

REIMBURSEMENT APPLICATION FORM

2002-2004 Tribute Accelerator Cable Recall 27041

(Please type or print)

Name: _____
First Middle Last

Address: _____
Street Address

City State Zip Code

Phone Number: Home: _____
Work: _____

Vehicle Identification Number (VIN): _____
(17 digits in length)

Total Amount of Reimbursement Requested: _____
Dollars Cents

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all inspection, repair or part replacement performed to date in connection with a defect with the accelerator cable. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)

23,071

T-282

4F2 C70 6113



FULL CIRCLE SERVICE REPORT CARD

Customer Name:

Year/Model:

03 TRL

Date:

License:

VIN:

RO/Tax#:

Mileage:

1997-1998, 1998-1999, 1999-2000

WILL REQUIRE FURTHER ATTENTION

== == 05-17-97 ==

Respect Each Service

Info. / Estimate

Check Tires/Measure Tire Tread Depth

CHECK & FILL		Tire Pressure Set to Factory Recommendation	
☐	Window washer fluid level	☐	LF
☐	Automatic transmission fluid level/condition	☐	RF
☐	Brake fluid level/condition	☐	LR
☐	Power steering fluid level/condition	☐	RR
☐	Coolant recovery reservoir fluid level/condition	☐	
☐	Transaxle, transfer case, clutch reservoir fluid/condition (as equipped)	☐	
☐	Windshield for cracks, chips and pitting	☐	
☐	Operation of horn, interior and exterior lights	☐	
☐	Windshield washer spray and wiper operation	☐	
☐	Cooling system for visible leaks and damage	☐	
☐	Oil and/or fluid leaks (Specify _____)	☐	
☐	Constant velocity (CV) drive axle boots (if equipped)	☐	
☐	Exhaust system (leaks, visible damage, loose parts)	☐	
☐	Drive belt(s)	☐	
☐	Steering, steering linkages/wheel end play/bearings	☐	
☐	Suspension (shocks/struts for bounce/leaks/damage)	☐	
☐	Brake lines, hoses, parking brake	☐	
☐	Battery terminals (clean, if necessary)	☐	
☐	Clutch operation (if equipped)	☐	

Recommended Additional Services

☐ Y	☐ N	Rotate Tires
☐ Y	☐ N	Air Filter
☐ Y	☐ N	Wiper Inserts
☐ Y	☐ N	Tire Repair
☐ Y	☐ N	Brakes (Specify)
☐ Y	☐ N	Other

Broken Measurements Not Taken This Service Visit

20% - 50% remaining

Check Battery Performance

Go to

Ba.

Actual Cold
Cranking
Amps and/or
effect
test results

Customer Signature

White Copy - Customer • Yellow - Attach to RO File Copy





Office of Defect Investigation

Recalls - Search Results

Report Date : January 18, 2006 at 09:51 PM
SEARCH TYPE : VEHICLE
Make : FORD
Model : FESTIVA
Type : ANY

Make : FORD

Model : FESTIVA

Year : 1993

Manufacturer : MOOG AUTOMOTIVE

NHTSA CAMPAIGN ID Number : 96E017000

Mfg's Report Date : JUN 20, 1996

Components: SUSPENSION:FRONT:CONTROL ARM

Potential Number Of Units Affected : 94

Summary:

EQUIPMENT DESCRIPTION: AFTERMARKET BALL JOINT/CONTROL ARM MANUFACTURED BY MOOG INDUSTRIES. DUE TO MISPACKAGING, CERTAIN BALL JOINT/CONTROL ARM ASSEMBLIES WERE INCORRECTLY PLACED IN THE WRONG BOXES.

Consequence:

THESE BALL JOINT/CONTROL ARM ASSEMBLIES WILL NOT FIT INTO THE FRAME RECESS WITHOUT BEING ALTERED. ALSO THE STUD IS UNDERSIZED AND WILL NOT FIT THE SPINDLE PROPERLY POSSIBLY CAUSING A LOSS OF STEERING CONTROL INCREASING THE RISK OF A VEHICLE ACCIDENT.

Remedy:

MOOG WILL REPLACE THE INCORRECTLY PACKAGED ASSEMBLIES WITH CORRECT BALL JOINT/CONTROL ARM ASSEMBLIES.

Notes:

SYSTEM: SUSPENSION; INDEPENDENT FRONT CONTROL ARM; UPPER; BALL JOINT. EQUIPMENT DESCRIPTION: AFTERMARKET BALL JOINT/CONTROL ARM ASSEMBLIES FOR USE ON 1988 THROUGH 1993 FORD FESTIVA MODEL VEHICLES. OWNER NOTIFICATION: DISTRIBUTORS/DEALERS HAVE ALREADY BEEN NOTIFIED OF THE PROBLEM AND CUSTOMERS WILL BE NOTIFIED SHORTLY. NOTE: OWNERS WHO DO NOT RECEIVE THE CORRECT ASSEMBLIES FREE OF CHARGE WITHIN A REASONABLE TIME SHOULD CONTACT MOOG AT 1-314-385-3400. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**