



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2006 MAR -3 AM 9:10
06-JAN-2006
Repository
Reference No. 10148973

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: LEWISTON State: ID Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4CW9[REDACTED]
Make: BUICK Model: PARK AVENUE Model Year: 1998
Date Purchased: 15-MAR-03 Dealer's Name and Telephone Number: CLARKSTON AUTO SALES 509-759-3061 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner: Dealer's City: CLARKSTON State: WA Zip Code: 99403
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 063200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-DEC-2005 Failure Mileage: 106934 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the mechanical, electrical, coolant, and other failures.)

Crash Yes No Fire Yes No Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THERE WERE TWO PROBLEMS WITH THE VEHICLE. THE FIRST PROBLEM INVOLVED COOLANT LEAKING FROM THE ENGINE. THE NEXT MORNING, THE CHECK ENGINE LIGHT ILLUMINATED AND THE VEHICLE WOULD NOT START. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP, THE MECHANIC WAS ABLE TO GET THE VEHICLE STARTED. UPON INSPECTION THE INTAKE MANIFOLD WAS FILLED WITH WATER AND THE MANIFOLD WAS REPLACED. THE SECOND PROBLEM OCCURRED WHEN DRIVING ACROSS A PATCH OF ICE AT APPROXIMATELY 40 MPH THE TRACTION STABILITY AND ABS FAILED. THE V TRACTION CONTROL AND ABS LIGHTS ILLUMINATED. THE FRONT END STARTED TO SLIDE. THE CONTACT PULLED THE VEHICLE TO THE SIDE OF THE ROAD AND TURNED THE VEHICLE OFF. ONCE THE VEHICLE WAS RESTARTED, THE TRACTION CONTROL AND ABS RESET THEMSELVES AND WERE WORKING PROPERLY.*AK

I have attached copy of repair invoice + 4 additional pages referring to intake manifold problem. I have talked to local Buick dealer (Rudolph's Buick) service mgr. Kevin Acres who told

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

me that this is a frequent repair & that there has been no recall issued. He gave me the Buick Customer Service phone number - 1-800-521-7300. I called and got the same info. I was then referred to you.

Concerning the ABS/traction control failure - This is a safety item that should be corrected. I was told that it was a failure in the car's computer and that it would be costly (to me) to fix. The system is working now. When will it fail again? I only have it's not on a mountain pass, in heavy traffic, surrounded by 18 wheelers.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

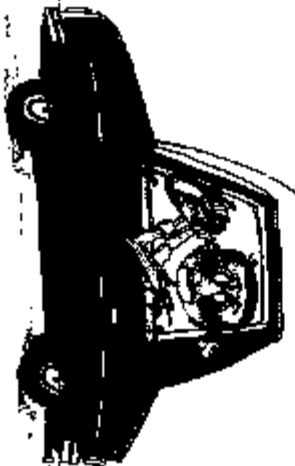
DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
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LUPER BROTHERS

Select Vehicle | **New TSBs** | [Technician's Reference](#) | Component Search:

[Conversion Calculator](#)

1998 Buick Park Avenue V6-3.8L VIN K

[Vehicle Level](#) → [Technical Service Bulletins](#) → [All Technical Service Bulletins](#) → [Engine - Redesigned Upper Intake Manifold and Gaskets](#)

Engine - Redesigned Upper Intake Manifold and Gaskets

[Notes](#)

Bulletin No.: 04-06-01-017

Date: May 26, 2004

INFORMATION

Subject:
New Upper Intake Manifold and Gasket Kits

- Models:**
- 1995-1997 Buick Riviera
 - 1995-2004 Buick Park Avenue
 - 1996-2004 Buick Regal
 - 1997-2004 Buick LeSabre
 - 1998-1999 Chevrolet Lumina
 - 1998-2004 Chevrolet Monte Carlo
 - 2000-2004 Chevrolet Impala
 - 1995-1996 Oldsmobile Ninety-Eight
 - 1995-1999 Oldsmobile Eighty-Eight
 - 1998-1999 Oldsmobile Intrigue
 - 1995-2004 Pontiac Bonneville
 - 1997-2003 Pontiac Grand Prix with 3.8L V6 Engine (VIN K - RPO L36)

New upper intake manifold and gasket kits have been released. These new kits will provide the dealer with the ability to get exactly what is necessary for a correct repair. In addition some of the gaskets have been updated to a more robust design. Please reference the part numbers when ordering from GMSP0.



| Part Number | Name | Includes |
|-------------|---------------------------|--|
| 89017272 | Upper Intake manifold kit | Upper intake manifold and throttle body mounting studs |
| 89017554 | Upper intake gasket kit | Upper to lower intake manifold gasket, throttle body gasket and PCV draft tube |

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| | | |
|----------|------------------------------|---|
| 88017274 | PCV Kit | PCV valve, PCV valve cover, O-ring seals and PCV spring |
| 12580920 | Upper Intake Manifold Gasket | Upper Intake Manifold Gasket |


Parts are currently available from GMSPD

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Parts Information

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have this condition. See your GM dealer for information on whether your vehicle may benefit from this information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION

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Disclaimer

- Liquids
- Lubricants
- Luk Pumps
- Map Sensors
- Mercedes
- Misc
- Mitsubishi Parts
- Modules
- Motor Craft
- MSD
- MTR parts
- O.E. Nissan
- O.E. Parts
- O2 Sensors
- Oil
- Oil Pumps
- Pistons
- Position Sensor
- Power Steering
- Power Steering Pump
- pump, alternator
- pumps
- Purifier
- Quaker State
- radiator
- rear end
- Regulators
- Relays
- repair kits
- Roller Bearings
- Sensors
- Shocks
- Shov
- Spark Plugs
- speakers
- Starters
- Steering Door
- Steering Gears
- steering pump
- str
- Suspension
- Temperature Sensor
- Throttle Bodies
- Tires
- Tools
- TORQUE CONVERTER
- CORES
- Toyota Parts
- Transmissions
- Turbo
- turbochargers
- Turn Signals
- Used Motorcycles
- Valve Lifters
- vinyl tape
- Volvo Wagon
- Water Pumps
- wheels
- Window Motors
- Window Wipers
- Wiper Blades
- Wiper Board
- Wire Set
- Wtr Surplus

- Coverage for 2003-95 GM 3800 V-6 applications, one of GM's most popular engines.

- 4 million registered cars are on the road with this manifold and 2003 models are still being produced with it.

4. Improved Design (Better than OE)

- An increased EGR wall thickness that will better resist corrosion.
- Highly engineered fiber glass reinforced plastic helps alleviate warping mounting surface.
- A stronger structural design.
- Includes plastic silicon impregnated mounting gasket and PCV o-ring.

5. Pricing

- Priced competitively with OE.
- 15% lower than OE wholesale.
- 36% lower than OE List

You can purchase 25 intake manifold for only \$2,500 (which equals \$100.00 each).

**** Freight Prepaid ****



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**