



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2004 MAR -3 AM 9:48
30-DEC-2005

Repository ☐

Reference No.
10148580

OWNER INFORMATION (Type or Print)

Name

Address

City DUNLAP

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G1YF5

Make
CHEVROLET

Model
IMPALA

Model Year
2003

Date Purchased
01-JUN-03

Dealer's Name and Telephone Number
ANDERSON AUTO

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
MISSOURI VALLEY

State
IA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
121300 EXTERIOR LIGHTING: HEADLIGHTS: HIGH/LOW BEAM DIMMER
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-MOV-2005

Failure Mileage
62000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED HEADLIGHTS STOPPED WORKING WHEN THE HIGH BEAM WAS ENGAGED. THE FIRST TIME, THE HEADLIGHTS WENT OUT AND WOULD NOT COME BACK ON. HE DROVE THE VEHICLE HOME WITH THE EMERGENCY FLASHING LIGHTS ENGAGED. THE SECOND TIME, THE HEADLIGHTS WENT OUT, BUT CAME BACK ON AFTER THE DIMMER SWITCH WAS PRESSED. HE TOOK THE VEHICLE TO A DEALER. THE DEALER REPLACED THE DIMMER SWITCH. THERE HAVE BEEN NO FURTHER PROBLEMS WITH THE HEADLIGHTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 92-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]

From: Chan, Steve [Steve.Chan@nhtsa.dot.gov]
Sent: Monday, January 30, 2006 2:31 PM
To: Chan, Steve
Subject: Chevrolet Impala Headlight Failure

Dear Sir or Madam,

You are receiving this email because you have reported to us that the headlights on your 2001-2004 Chevrolet Impala had went off while driving.

The National Highway Traffic Safety Administration (NHTSA) Office of Defects Investigation (ODI) is presently reviewing a number of these complaints. To consistently identify the faulty components associated with the headlight failure, we are seeking copies of any repair/remedy records, photos of the defective component, and any actual defective hardware. Please either e-mail scanned copies of these records to this address or fax them to my attention on (202) 368-7662. Should you have questions or comments, please feel free to call me on (202) 368-8537. Your assistance in this matter is greatly appreciated.

Steve Chan
Safety Defects Engineer
ODI/NHTSA

2/1/2006

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**