

10146403

**COMMERCIAL
PLASTERING & DRYWALL, INC.** 005 DEC 14 PM 12:39

██████████
ASHLAND, VIRGINIA ██████████

██████████
FAX ██████████

VA. CONTRACTORS CLASS ██████████

To: Cadillac
P.O. Box 33169
Detroit, MI 48232
Attn: David Speer
VIA: Certified Mail
RE: File Number 1-345758685
2004 Cadillac ESV
VIN Number: 3GYFK66N24G ██████████

November 9, 2005

Dear David,

I am writing this letter because I called you on Monday, November 7, 2005 and your voice mail said you would return calls within 24 hours -I have not heard from you and it has been two days.

On June 28, 2005, I sent Cadillac a letter regarding a defective horn on my 2004 Cadillac Escalade ESV. At that time Cadillac had one more try to fix it. On July 8, 2005, the vehicle was brought back to me and the problem was supposed to be fixed for the fourth time.

On November 5, 2005, the horn once again failed to operate. It also would not work on November 6, 2005. My son captured the Saturday incident on his cell phone video camera.

This vehicle has serious electrical problems and obviously can not be fixed. I am requesting this vehicle be replaced immediately under the Virginia Lemon Law before someone is seriously injured.

Sincerely,

██████████

President

cc: Moore Cadillac, Richmond, VA
National Highway Traffic Safety Administration

*7/11/05
12/15/05*