



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2006 FEB 23 10:56
28-FRC-2005

Reference No.
10146290

OWNER INFORMATION (Type or Print)

Name
Address
City SELDEN State NY Zip Code

Daytime Telephone Number E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an your name or address to the vehicle manufacturer.
Signature of Owner Date 1.8.06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G2HX54K3Y4

Make PONTIAC	Model BONNEVILLE	Model Year 2000
Date Purchased 21-JAN-03	Dealer's Name and Telephone Number RAM CHEROLET 631-4173-8400 (631) 773-8400 RAMP CHEVROLET	Engine: No: Cylinders 6
Original Owner ☐	Dealer's City PORTJEFFERSON STATION	Fuel Type: Gas
State NY	Zip Code 11776	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 063200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD		
Multiple Failure: 3		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-FEB-2003	Failure Mileage	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED TOOK THE VEHICLE TO A DEALERSHIP TO HAVE IT SERVICED ON FEBRUARY 14, 2003. AT THAT TIME THEY HAD TO REPLACE THE INTAKE MANIFOLD AND FLUSHED THE MOTOR. ON OCTOBER 7, 2004 THE CONTACT TOOK THE VEHICLE TO ANOTHER DEALERSHIP TO HAVE THE VEHICLE SERVICED. THEY FOUND ANTI-FREEZE WAS LEAKING INTO THE ENGINE. THE INTAKE MANIFOLD NEEDED TO BE REPLACED. ON DECEMBER 22, 2005 HE TOOK THE VEHICLE BACK TO THE DEALERSHIP TO BE SERVICED. AGAIN THE INTAKE MANIFOLD GASKETS NEEDED TO BE REPLACED AND THE REPAIRS WERE MADE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Purchased the Car from Ramps Chevrolet on January 21, 2003 used. On February 14, 2003 I brought the car in for service to Ramps and they told me it needed an intake manifold gasket and the motor needed to be flashed out. They replaced the intake manifold, gasket, Thermostat & Coolant all covered under the warranty N/C. Then I received a recall notice in September or October of 2004 for the fuel pressure regulator I called Ramps Chevy and they said I had to bring it to a Pontiac dealer. So I called King O'Rourke Pontiac made an appointment brought the car in they did the recall and noticed the car was leaking anti freeze and the car needed a manifold gasket so again I had the manifold gasket replaced had to pay \$100.00 deductible. Then I brought the car to Ramps Chevy for service on December 22, 2005 told them I noticed the anti freeze was lower they called me back and said it again needed an intake manifold gasket so for the third time I had them replace it it cost \$100.00 deductible again. And that so far is the history on the car

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

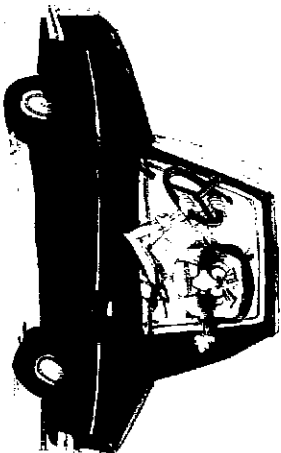
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).