



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received *2005 JAN 19*
23-DEC-2005

Repository
Reference No. *10146010*

OWNER INFORMATION (Type or Print)

Name *[Redacted]*
Address *[Redacted]*
City COLUMBUS State OH Zip Code *[Redacted]*

Daytime Telephone Number *[Redacted]* E-mail Address
Evening Telephone Number *[Redacted]*

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner *[Redacted]* Date *1/14/06*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SAJDA01 *[Redacted]* Make JAGUAR Model S-TYPE Model Year 2000
Date Purchased Dealer's Name and Telephone Number JERMAINE LEXUS Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City COLUMBUS State OH Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain
Vehicle Component Code 133000 VISIBILITY:POWER WINDOW DEVICES AND CONTROLS
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21-DEC-2005 Failure Mileage 81,000 Failure Speed 68 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make *Bridge Stone* Tire Model (Name or Number) *Bridge Stone* Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING THE WINDOWS STARTED GOING UP AND DOWN. ALSO THE HEADLIGHTS STARTED FLASHING. THE VEHICLE SURGED UNCONTROLLABLY. HE PULLED OFF TO THE SIDE OF THE ROAD, TURNED THE VEHICLE OFF, AND THEN RESTARTED THE VEHICLE. HE DROVE THE VEHICLE HOME. THE NEXT MORNING, THE VEHICLE'S WINDOWS WERE DOWN. THE SUN ROOF WAS UP, AND THE LIGHTS WERE ON. THE VEHICLE HAS NOT BEEN TO A DEALERSHIP TO DETERMINE THE PROBLEM. *AK

This is a very dangerous car, the windows + sunroof did this at 28,000 miles. I believe this vehicle to be unsafe. The door, central panelly were not enough to burn you. I thought it might catch on fire if I did not cut engine off. I'm told now that this loss of power caused the engine to surge, and that stretched a belt on the transmission that must be replaced before driving vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I believe This 2000 S-Type should be recalled and replaced damage made before someone has a bad accident. I have a maintenance record that exceeds the Jaguar Service Manual. If someone wants to come to check the vehicle it is sitting at the same place where we parked it. If Jaguar is responsible for this kind of problem, I have driven nearly 2-million miles I have never experienced anything like it before.



1-4-06

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

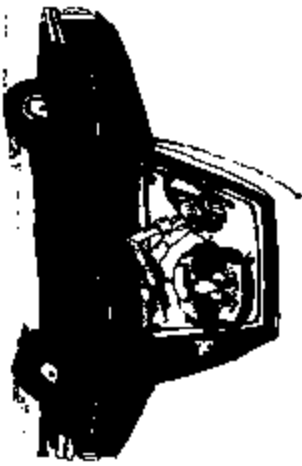
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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