



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 JAN 11 PM 12:02
21-DEC-2005

Repository ☐

Reference No.
10145882

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAN JOSE State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 1/11/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side CGNCK2[REDACTED]		Make CHEVROLET	Model SUBURBAN	Model Year 2001
Date Purchased 27-OCT-00	Dealer's Name and Telephone Number HARRY MARK CHEVROLET		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner ☒	Dealer's City GILROY	State CA	Zip Code 95020	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code 071100 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY	
Multiple Failure: 1				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-OCT-2005	Failure Mileage 62307	Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police -N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT NOTICED A VERY STRONG SMELL IN GARAGE THAT WOULD ALMOST BURN THE EYES, AND LEAVE A STAIN ON THE FLOOR. HE CONTACTED THE DEALERSHIP, BUT SINCE THE VEHICLE WAS OUT OF WARRANTY THEY WOULD NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO DETERMINED THAT THE MAIN PLASTIC FUEL TANK CRACKED. THERE IS A HOSE THAT GOES BETWEEN THE TWO TANKS IT WAS NOT CRACKED AT THE HOSE, BUT IT WAS CRACKED AT THE TOP OF THE PLASTIC TANK. THE MAIN TANK WAS REPLACED AT CONTACT'S EXPENSE. THE VEHICLE WAS NEVER IN AN ACCIDENT, AND NEVER WAS USED AS AN OFF ROAD VEHICLE. ALSO, THE MANUFACTURER WAS CONTACTED, AND THEY PROVIDED THE CONTACT WITH A CASE NUMBER AND EXPLAINED TO HIM THERE WAS NOTHING THEY COULD DO ABOUT IT. THIS WAS ALWAYS NOTICED AFTER THE VEHICLE WAS FILLED UP. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE ATTACHED COPY OF E-MAIL

ENCL'S COPY OF REPAIR BILL

GM CASE # 1-370322134

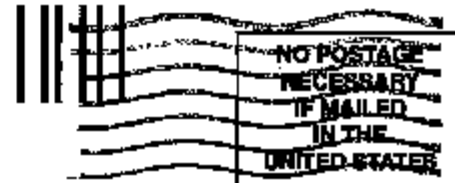
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-

1-888-327-4236

DOT Auto Safety Hotline

(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/online

GEORGE A. BOTTINO
KATHLEEN R. BOTTINO
220 RIVINGTON AVE
SAN JOSE, CA 95127

FRONT



Thank you for your comments. Your comments were sent to webmaster@nhtsa.dot.gov
[Click here to Return to NHTSA home page.](#)

Below is a copy of the email that was sent to webmaster@nhtsa.dot.gov

To: webmaster@nhtsa.dot.gov

From: [REDACTED]

Subject: leaking gas tank

Comments: I own a 2001 chevy 2500 suburban vin # 3GNGK2[REDACTED] I noticed a strong gas smell in my garage and isolated it to the above vehicle. I took it to a repair shop and was informed that the main fuel tank (large one) was cracked above the transfer hose that is used to fill from the small tank. I talked to GM, case # 1-378322137. They were not in the least concerned about the leak or the possibility of a fire or even worse an explosion from the strong fumes that were present in my garage. The tank is made of some type of plastic material. The vehicle has never been off road or in any kind of accident. The leak was bad enough, when the main tank was full, to leave gasoline stains on my garage floor. Has anyone else had the same problem as I had? I replaced the main gas tank and the problem went away. thanks: [REDACTED] From NHTSA Web Site.