



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 JAN 25 AM 9:19  
21-DEC-2005

Reference No.  
10145808

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City RADCLIFF State KY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?  
In the absence of an address or address to the vehicle manufacturer.  
Signature of Owner [REDACTED]

YES  NO  
Date 1/13/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4A3A548 [REDACTED]  
Make MITSUBISHI Model GALANT Model Year 2004  
Date Purchased 01-AUG-04 Dealer's Name and Telephone Number SWOPE MITSUBISHI 270-351-2181 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City RADCLIFF State KY Zip Code 40160  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
Vehicle Component Code 103500 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LIN  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-DEC-2005 Failure Mileage 16473 Failure Speed 5 miles/hour  
Level A/T Shift

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R16) [REDACTED]  
DOT No. (Example: DOTM1A3ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, crash, and injury(es).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE BACKING OUT OF DRIVEWAY THE BUTTON ON THE FLOOR SHIFTER POPPED OFF. SHE COULD NOT SHIFT THE VEHICLE INTO ANY GEAR. THE VEHICLE WAS TOWED TO THE DEALERSHIP AND THEY REPLACED THE BUTTON. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While backing out of the driveway the vehicle moving the shifter button popped out acrossed me and hit the door on the driver side. The car was still running I could not put it in park. I turned the car off and called the Dealership. I had the car towed to the dealership. My problem is the car was in motion. I was on my way to take my son to school. If that had happen on the main street during heavy traffic. I could of been in an accident with my son in the car. The dealership at the time acts as it was not serious. I already have mental problems. Now my car has been acting. I will never touch the car again. Panic Disorder w/ Agoraphobia/Depression. I also ask the dealership repair was the problem reported to the Mitsubishi factory? I tried to contact them myself but no one seem to understand. So I called U.S. Dept of Transportation.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

LOUISVILLE KY 402

12 24N 2006 PM 3 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

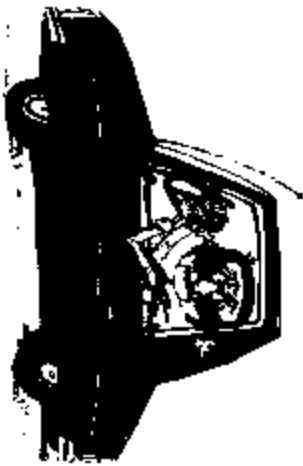
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline



HOME PHONE \_\_\_\_\_

BUSINESS PHONE \_\_\_\_\_



HYUNDAI

## MULTI-POINT INSPECTION REPORT

CHECKED &amp; OKAY

WILL REQUIRE FUTURE ATTENTION

REQUIRES IMMEDIATE ATTENTION

## FLUID LEVELS



Area for recording fluid level inspection results.

## UNDER HOOD



Area for recording under hood inspection results.

## UNDER VEHICLE



Area for recording under vehicle inspection results.

## GENERAL



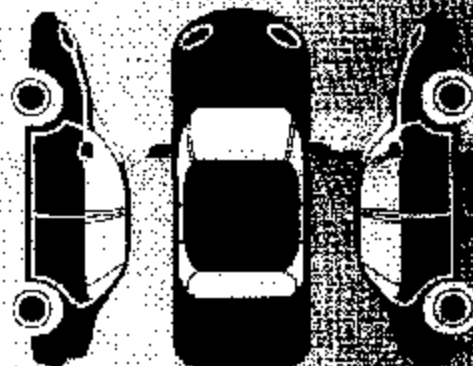
Area for recording general inspection results.

## BATTERY



Area for recording battery inspection results.

## BRAKE INSPECTION



Over 3mm or 3/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"

3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"

Over 1mm or 1/32" (Disc) or 1.01 to 2mm (Drum)

## TIRE INSPECTION

6/32 or Greater

3/32 to 5/32

6/32 or Greater

3/32 to 5/32

6/32 or Greater

3/32 to 5/32

6/32 or Greater

3/32 to 5/32



Comments

INSPECTED BY

NUMBER

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**