

MEMO

10145388

11/04/05

ORIGINAL TO GMC.

I CONSIDER THE SAFETY ISSUES
A MAJOR CONCERN. HAVE TALKED
TO OTHER OWNERS RE: SEAT HEAD
RESTS - THEY, TOO, ARE CONCERNED

OTHER ISSUES ARE PRIMARY GM
ISSUES.

Heather
12/2/05

Ref: 2005 Canyon 4WD
Crew Cab Z71 SLE
VIN 1GTD136758 [REDACTED]

Safety Issues-

The rear view mirror sight line is severely restricted to a small centered, tunnel like area, of approximately 10 x 18 inches. This caused by the two large head rests attached to each side of the back seat. The narrowed sight line drastically reduces and limits the awareness of traffic from behind. This design flaw inhibits confidence and safety when making lane changes at high speed driving. Backing and curb side parking become extremely difficult due to the limited sight line.

At night, with the clock and radio dash lights on, the blue/green HORIZONTAL display light, reflect to the rear window. This image then is reflected into the rear view mirror as a VERTICAL blue/green line. This distortion is quiet annoying and discerning when quick glancing into the rear view mirror.

Other Issues-

One of the features of the vehicle is the ability to fold down the rear bench seat forward to create a cargo platform. When this is attempted, the head rest makes contact with the drivers seat, thus does not create the flat platform. . Moving the front seat forward to accommodate the rear folding seat, compromises the drivers position by making it extremely uncomfortable and cramped. Consequently, this feature is non-workable. There is nothing in the manual stating the option to remove the head rests.

The stated fuel economy is City 17/Highway22 MPG. After the first month of conservative driving, the MPG average calculated at 13MPG – which included about 20 percent at highway speeds. Shocking. I spoke with the dealership regards this issue and was advised to keep records and return for a review after 30 or 45 days.

November 4, 2005

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Old Greenwich, CT