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2005 DEC -6 PM 2:46

11-22-05

Enclosed is a letter I sent to Chevrolet
Motor Division, Chevrolet Customer
Assistance Center P.O. Box 33170
Detroit, MI.

48232-5170.

I feel this is defect in this vehicle
and it should be taken care of - Now!

Ana Mari
12/1/05

11-22-05

Iron River, WI

To Whom it may Concern,

We had purchased a 2004 Impala last year from Larson Chevrolet in Superior, WI. 54880.

The problem is the headlights. They go out while driving. This is an extremely dangerous situation. I believe this is a defect in the vehicle and this problem should be addressed immediately.

Enclosed is a bill for repair, but you know what, as I was driving at night Nov-21st. from work the lights went out again. I feel I should get reimbursed for this for this is nothing to do with maintenance of the car, it is a defect and there should be a recall. The dealership said other Impala owners have experienced the same problem.

If nothing is done with this problem and something serious happens this will be a law suit if not by me it will be by someone else.

Please address this situation as soon as possible before a tragedy happens.

Thank-you.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).