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OFFICE OF
DEFECTS INVESTIGATION

[REDACTED]
Sewell, NJ [REDACTED]

November 26, 2005

NHTSA Headquarters
400 Seventh Street, SW
Washington, DC 20590

Dear Sir:

I want to make you aware of a problem that I have experienced with my 2004 Lexus LS 430. When I first purchased the vehicle there was a constant problem with the car hesitating during acceleration. This problem was every evident when you would be accelerating to enter a highway. However it would not always happen. I had the car serviced twice and they told me that the car "had to learn my driving habits" and would correct itself. They also said they would "burn" something into the computer board.

The problem continued but was very infrequent. However; the seriousness of the problem, even if infrequent, became evident to me a few days ago. I was making a left hand turn from a very low speed. While making the left, the car hesitated during the acceleration into the turn. I was now at a 180-degree angle to oncoming traffic with the car limping along with my foot fully on the gas pedal. The oncoming traffic was a tractor-trailer! Luckily the car kicked in before there was a major and possible fatal accident. It was a very scary incident. Think of the scene in a movie with a car stalled on the railroad tracks with the train coming and you'll have a better picture of how I felt.

I again have returned the car to Lexus of Cherry Hill, NJ for service on the problem. They told me that they and Lexus are aware of the problem. They even said, it was not as common on the LS430 as some of their other vehicles. This disturbed me even more, to think that this dangerous situation exists on many cars.

Heather
12/8/05

Lexus of Cherry Hill is returning my car today and said they made some adjustments to a computer board. With the hesitation problem being infrequent, I will not know for a while, if the problem has been corrected.

I hope you will look into the problem and discuss it with the people at Lexus. Hopefully, no one will get into an accident because of problem.

If you have any questions, you can reach me at [REDACTED]

Thank you for your time in this matter.

Sincerely,

[REDACTED]