

Chevrolet Motor Division
Chevrolet Customer Assistance Center

10145335

2005 NOV 29 AM 9:01

Forsyth, Ga.

Nov. 14, 2005

Dear sir,

Attached is a copy of repair bill to install a new power steering pump on my 2001-1500 Silverado with only 53,836 miles).

My wife was driving the vehicle on Nov. 3, 2005 and almost had a head on collision when making a left hand turn when she discovered the power steering had failed, she applied brakes and avoided a collision. She was very upset and frightened by the failure of the power steering.

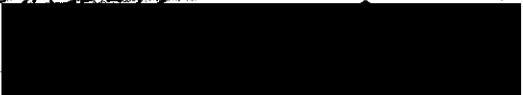
I understand there was a recall on the power steering pumps on the 2000 and the 2001-2500 pickups but not on the 1500's. This I can not understand.

Presently we own a Chev. Venture and the 2001-1500 Silverado but now -

NAB
NAB
11/29/05

I am very much concerned about
the quality of the power steering
system in the Venture.

I feel this is a legitimate
complaint so I am passing a
copy of this to the National Highway
Traffic Safety Administration for
their input.

Sincerely


Copy to -

N.H.T.S.A.

Dept of Transportation

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).