

November 14, 2005

2005 NOV 29 AM 9:01

Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, Mi 48232-5170

10145328

Dear Sirs,

I am writing you in regards to my 2001 Trail Blazer. I have been having trouble with it cutting out when I drive it. It has cut out many times but twice it cut out in the middle of a busy intersection and I was almost rear ended.

I took it into Berger Auto here in Fort Wayne. After testing they found code po101, Mass Air Flow Sensor and code po410, Air Pump problem. They recommended replacement of Mass Air Flow Sensor, Air Infection Pump and Hose. The diagnosis cost was \$65.00.

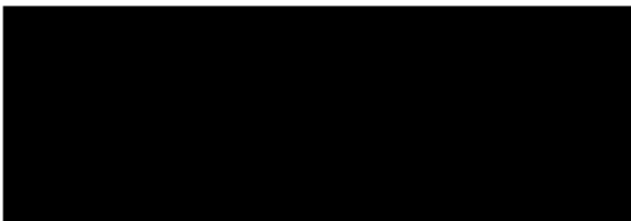
To have the Mass Air Flow Sensor (\$224.98), Fuse (\$3.92), Hose Assembly (\$49.12), and Pump (\$202.07) replaced cost a total of \$480.09. Labor on this job cost \$227.50. Sales tax was \$28.81. For a grand total of \$754.09.

I was told that Berger Auto had received a notice from your company that these very parts were defective and suggested that they be replaced in all Trail Blazers. The fact that this was not an official recall, your company would not pay for the parts or the labor. It was further explained to me that it was not a recall because your company felt that bodily harm or the loss of life was not an issue. I was almost struck from the rear twice, which could have easily caused my self or others great harm.

You admit that you installed defective parts but you expect me to pay for your mistake, I don't think this is right or just.

I expect the full amount reimbursed to me in a timely manner .

Thank you for your time I will be looking forward to hearing from you,



Fort Wayne, In.



CC : NHTSA, U.S. Department of Transportation
Washington, D.C. 20590

NAR
128
11/30/05