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Pontiac-GMC Customer Assistance Center
P. O. Box 33172
Detroit, MI 4832-5172

Dear Sir:

We purchased a 2002 GMC Safari new. I have had several incidents where the brakes have not performed properly. A friend also had a couple of incidents with this vehicle when she was driving for me. In one incident at a very low speed and slightly rainy circumstances

I applied the brakes in plenty of time to stop, but I ended up across the entire intersection before I was able to stop. Frequently when I apply the brakes rapidly, they grab and a clunk is heard in the rear. It feels like something in the rear of the van is slamming forward. I have mentioned this problem almost every time that the vehicle is at the dealership and each time "no problem found".

When I heard there was a recall on brakes, I was sure this vehicle fit the profile. To my surprise, this vehicle was not on the recall list.

At this point I am continuing to document the problem and request that you do your homework so this problem can be handled before this vehicle is involved in an accident as a result.

[REDACTED]
Houston, Tx
[REDACTED]

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