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EXECUTIVE SECRETARIAT

2005 N [redacted] Parkton, MD [redacted]

Phone/Fax: [redacted]

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
PART 573 DEFECT AND NONCOMPLIANCE REPORT

SUBJECT: RECALL ON DEFECTIVE WHEEL RIMS BY TREDIT TIRE AND WHEEL CO.

2005 NOV 30 PM 1:11

DEAR SIR,

I PURCHASED A 2005 SUNNYBROOK 5TH WHEEL RV, MODEL 31BWKS, SERIAL # 4UBBTOP2751 [redacted] IN DECEMBER 2004. I PAID \$ 175.00 EXTRA TO HAVE AND UPGRADED TIRE, LOAD RANGE E, WITH MY RV.

I RECENTLY LEARNED THAT SOME RIMS MANUFACTURED BY THE TREDIT TIRE AND WHEEL CO., HAVE BEEN RECALLED DUE TO DEFECTS. I DID NOT GET A RECALL LETTER, BUT LEARNED OF THE RECALL FROM A FRIEND. I TELEPHONED THE TREDIT CO, AND SPOKE WITH A REP. NAMED MISSY. I EXPLAINED MY SITUATION TO HER. I INFORMED HER THAT I HAD JUST PURCHASED THE 2005 SUNNYBROOK AND HAVE HAD PROBLEMS WITH THE TIRE RIMS. A COUPLE OF MONTHS AFTER I PURCHASED THE RV I WAS ON A WEEKEND TRIP, AND ONE OF THE RV TIRES WENT FLAT. AFTER CHANGING THE TIRE I FOUND A GARAGE WHO INFORMED ME THAT THE TIRE WAS FINE, BUT THAT THE RIM WAS CRACKED AND LEAKING AIR, AND THERE WAS NOTHING HE COULD DO TO REPAIR IT. SUNNYBROOK RV REPLACED THAT RIM FOR ME WHEN I BROUGHT MY UNIT INTO THE DEALERSHIP WHERE I PURCHASED THE UNIT.

I ALSO HAVE TO ADD AIR TO THE TIRES AFTER EVERY TRIP, WHICH I'VE NEVER HAD TO DO BEFORE, AND THIS IS MY THIRD RV. WHEN I EXPLAINED ALL THIS TO TREDIT REPRESENTATIVE, AND WHAT I WANTED WAS NEW RIMS, SHE STATED SHE WOULD HAVE TO SPEAK WITH HER SUPERVISOR (A LADY). I INFORMED MISSY THAT MY WIFE AND I ARE PLANNING ON BEING ON THE ROAD IN THE RV NEXT YEAR ABOUT SIX MONTHS, AND I DON'T FEEL VERY SAFE WITH THE RIMS. I EXPLAINED THAT I HAVE BEEN DRIVING FOR 45 YEARS AND HAVE NEVER HAD A TIRE RIM CRACK ON ME BEFORE, AND IT WAS TOO MUCH OF A COINCIDENCE

M. [signature]
12/1/05

THAT SOME TRIDET RIMS ARE DEFECTIVE AND I HAD A RIM CRACK FIVE MONTHS AFTER I PURCHASED A NEW RV.

MISSY INFORMED ME, AFTER SPEAKING WITH HER SUPERVISOR, THAT TREDIT WOULD NOT REPLACE MY RIMS, BUT THAT I COULD PURCHASED NEW RIMS FROM THEM IF I WANTED. I ASKED MISSY TO SPEAK WITH THE SUPERVISOR WHO MADE THE DECISION. MISSY STATED SHE WAS ON THE TELEPHONE AT THAT TIME. I REQUESTED THE SUPERVISOR TELEPHONE ME AND LEFT MY NUMBER. MISSY STATED SHE WOULD, WELL SHE NEVER DID.

I FEEL THAT SINCE I HAD A TIRE RIM CRACK ON MY 2005 UNIT, AND I'VE LEARNED THAT TRIDET RIMS ARE BEING RECALLED IN PART BECAUSE OF DEFECTS, THAT I HAVE A VERY SERIOUS TIRE RIM PROBLEM JUST WAITING TO HAPPEN. ANY HELP YOU CAN PROVIDE WOULD BE APPRECIATED.

YOURS TRULY,



11/22/2005

PARKTON, MD
TEL. [REDACTED]
CELL [REDACTED]