



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2005 JAN 19 AM 9:50
15-DEC-2005

Repository
Reference No.
10145281

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BLUE ISLAND State IL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G1WFS [REDACTED]
Make CHEVROLET Model IMPALA Model Year 2004
Date Purchased 01-DEC-04 Dealer's Name and Telephone Number O CONNOR CHEVROLET N/A Engine: No. Cylinders 5 Fuel Type: Gas
Original Owner Dealer's City ALSIP State IL Zip Code
Transmission Type Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 141000 AIR BAGS:FRONTAL
AUTOMATIC Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-DEC-2004 Failure Mileage 6000 Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1BA8C036) Original Equipment Prior Repair Failure Location:
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fall Yes No ... 1 0 y
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT'S VEHICLE WAS INVOLVED IN A LOW SPEED ACCIDENT. UPON IMPACT, THE AIRBAGS DID NOT DEPLOY. THERE WAS PRE-BRAKING PRIOR TO THE ACCIDENT AND THE FRONT OF THE VEHICLE SUSTAINED DAMAGE. THE CONTACT WAS NOT WEARING HIS SEAT BELT AND STRUCK THE DASHBOARD, RESULTING IN AN INJURY. THE VEHICLE WAS TOWED TO A BODY SHOP AND IS CURRENTLY AWAITING REPAIRS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS DRIVING SOUTH IN MY 2004 CHEV. IMPALA
ON WESTERN AVE. BLUE ISLAND ILL. - AS I APPROACHED
A RAIL CROSSING I NOTICED THE GATES WERE RAISED AND
THE LIGHTS AT THE CROSSING WERE NOT FLASHING. THE
AUTO IN FRONT OF ME STOPPED IN THE MIDDLE OF THE
CROSSING AND AS I APPROACHED THE N- END OF THIS
CROSSING THE CAR IN FRONT STOPPED AND AS I APPLIED
THE BRAKES THE CAR SLID INTO THE REAR OF THIS CAR
THAT WAS STOPPED. THE AIR BAGS DID NOT INFLATE
I RECEIVED A BRUISE ON MY HEAD AFTER HITTING
THE WINDSHIELD. THE CAR IS BEING REPAIRED AT ZACK'S IN
BLUE ISLAND.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

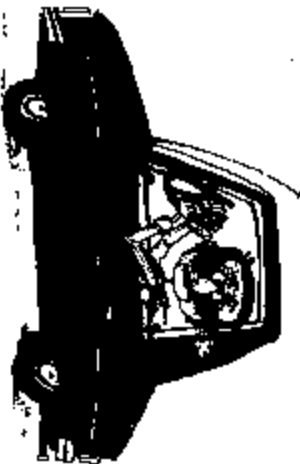
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/crashes

NAME (LAST, FIRST, MI) [REDACTED] ADDRESS (STREET NAME, CITY, STATE, ZIP) [REDACTED]
 NAME (LAST, FIRST, MI) [REDACTED] ADDRESS (STREET NAME, CITY, STATE, ZIP) [REDACTED]
 NAME (LAST, FIRST, MI) [REDACTED] ADDRESS (STREET NAME, CITY, STATE, ZIP) [REDACTED]

VEHICLE (LAST FIRST MI) [REDACTED] MAKE [REDACTED] MODEL [REDACTED] YEAR [REDACTED]
 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

VEHICLE (LAST FIRST MI) [REDACTED] MAKE [REDACTED] MODEL [REDACTED] YEAR [REDACTED]
 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

VEHICLE (LAST FIRST MI) [REDACTED] MAKE [REDACTED] MODEL [REDACTED] YEAR [REDACTED]
 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

VEHICLE (LAST FIRST MI) [REDACTED] MAKE [REDACTED] MODEL [REDACTED] YEAR [REDACTED]
 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

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 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

VEHICLE (LAST FIRST MI) [REDACTED] MAKE [REDACTED] MODEL [REDACTED] YEAR [REDACTED]
 DATE OF CRASH TIME [REDACTED]
 INTERSECTION RELATED: YES, NO
 PROPERTY RELATED: YES, NO
 HT & RW: YES, NO

SR 1 800M (REPRINT 1004)