



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
DEC 17 2006  
14-DEC-2006

Repository   
Reference No  
10145198

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City BOSCAWEN State NH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2MELM74WXY [REDACTED] Make MERCURY Model GRAND MARQUIS Model Year 1997  
Date Purchased 23-OCT-00 Dealer's Name and Telephone Number CONCORD LINCOLN MERCURY 603-224-4100 Engine: No: Cylinders 8 Fuel Type: Gas  
Original Owner  Dealer's City CONCORD State NH Zip Code 03301  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE  
Vehicle Component Code 08S20D ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-DEC-2005 Failure Mileage 130000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please check in detail and indicate whether the vehicle was repaired or replaced.)  
Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police \_\_\_\_\_  
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE INTAKE MANIFOLD FAILED TWICE. THE FIRST FAILURE WAS IN 2001, AND THE SECOND FAILURE WAS IN 2005. THE VEHICLE WAS TOWED TO THE DEALERSHIP ON BOTH OCCASIONS WHERE THE ENGINE WAS REPLACED AT THE CONTACT'S EXPENSE. THE MANUFACTURER HAS OFFERED NO FREE REMEDY. \*AK  
Engine had to be replaced in 2001. In 2005 we had to pay to have it installed at the Lincoln Mercury in Concord. In 2001 we bought engine + paid to have it installed at Shorty's. Plus Shorty went to Georgia to pick it up + bring it to Concord. At our expense

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FN 2005 the first manifold Blow we were in VA on 75 Driving home  
I heard this loud POP + SAW Anti Freeze spitting out ALL OVER PLAS  
Able to get to exit before it stalled out CALLED AAA took it  
to nearest tow garage (About 45 min wait in 90° weather) I got  
very ill. WAS TRANSPORTED to Stone Wall Jackson Hospital for 2-3  
DAYS) we got a room for night while they worked on car next day  
checked on car still no good Fluid leaking every where. had it to  
Ford in VA. there they told us we needed AN ENGINE. we  
didn't have MONEY for engine. so we got another car to get home  
our car was there for 6 mo's still making payments on it plus  
the other car. saved up enough cash to get the other one back  
+ ENGINE for it + got it running again. let them Repo the other one  
AS we could not pay for two. then in 2005 AGAIN. ATTACH ADDITIONAL SHEETS IF NECESSARY  
SAME thing happens AGAIN First manifold got it repaired also.  
NO MONEY FROM FORD AT ALL NO RECALL ON THEM SO WE PAY.

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR**

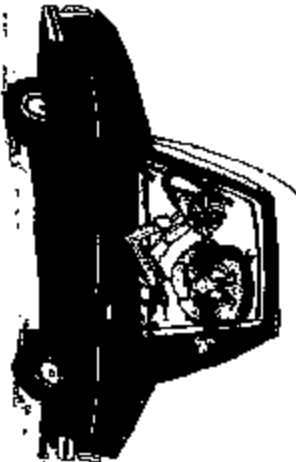
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and dial toll free at

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