



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2004 JAN 11 PM 12:13
13-DEC-2005

Repository ☐
22
Reference No.
10145089

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BERNE State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 1/11/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B7HE1 [REDACTED] Make DODGE Model RAM Model Year 2001
Date Purchased 01-NOV-00 Dealer's Name and Telephone Number Gable Dodge, Chrysler, Jeep Inc. (518) 234-1076 Engine: [REDACTED] Fuel Type: Gas
Original Owner ☒ Dealer's City Cohoeskill State N.Y. Zip Code 12043
Transmission Type AUTOMATIC ☒ Antilock Brakes ☐ Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-06-2005 Failure Mileage 47,660 Failure Speed under 20mph ABS Module and motor both left and right front sensors and valve. Diagnose internal fault with ABS module and sensors.
17 Aug, 2005

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/BSR15) [REDACTED]
DOT No. (Example: D0TMA1SABC098) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DE: THE CONTACT STATED WHILE DRIVING AT LOW SPEEDS LESS THAN 10 MPH, THE ABS PUMP ACTIVATED, CAUSING DIFFICULTY IN DEPRESSING THE BRAKE PEDAL. THIS OCCURRED ON DRY ROAD CONDITIONS AND UNDER NORMAL BRAKING. THERE WERE NO WARNING INDICATORS PRIOR TO THE FIRST INCIDENT. HE TOOK THE VEHICLE TO A NEARBY GARAGE, WHO REPLACED THE ABS SENSOR AND THE ABS MODULATOR. THE GARAGE THEN TOOK THE VEHICLE TO THE DEALERSHIP TO HAVE THE CODES PUT IN FOR THE ABS MODULATOR. THE VEHICLE HAD THE SAME PROBLEM AGAIN. THE MANUFACTURER WAS CONTACTED, AND THEY TOLD THE CONTACT TO TAKE THE VEHICLE TO THE DEALERSHIP. NO REPAIRS HAVE BEEN MADE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a summarized summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem started around 47,600 miles about August 17/18. On way in to work, road conditions dry and clear, slowed down for stop sign under 20 miles mph or less when applying the brake the ABS motor activated keeping the truck from coming to a normal stop from under approximately 10 mph, over shooting the stop sign. On way home from work every thing was fine. Next trip to work same thing happened in drive way at work almost causing me to crash into back loading docks. No ABS warning light came on as owner's manual states, Also did not default over to manual brake (non-ABS) as manual states. That day Friday August 19 brought truck to upstate truck repair a few miles from where I live because I felt unsafe driving it out to dealer. Upstate trucking replaced left front hub/sensor assembly, still had problem. They said the module was bad and order a new one. Mean while they removed fuse so I could drive truck with manual brakes to and from work safely. New module installed 9/15/05 had Albany Dodge program it problem fixed. Worked fine up to about Dec 1st, went back to upstate truck repair, said right sensor hub/cleaned off worked for two days and the problem came back. Test drove to work and home Dec 6th - 8th to see if the problem would re-occur. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
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**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

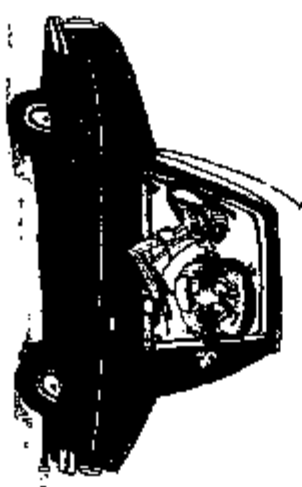
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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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continue to occur, which it did. Called Dodge they told me to take it to a dealer. Made appointment with Grable Dodge on Dec. 9th, earliest I could get an appointment was Dec 16th. On Dec. 14th on way into work half way there ABS light did come on and I had manual (non ABS) brakes. But when going from work directly to dealer no warning light came on, and some problem happened with brakes. That was the only time the ABS warning light came on briefly and had non abs brakes, to late at a warning if you ask me. Dropped truck off at Grables Dec. 14 11:00am work was not completed until Dec. 23 after 12:00 noon. Diagnose Internal fault with ABS module (second one) and front right and (left) ^{upper truck repair} sensors. They replaced ABS Module and motor and right front sensor, and programmed module (Receipt from both repair places included.) On receipt from Grable's it says ABS light came on, only for that brief period I mentioned above. My concern is ABS warning light did not come on when first had problem and did not go over to non ABS brakes, like owner manual says. That brief moment when it did, on way into work before taking to dealer for repair was too little too late, No warning until you had to stop and the ABS would come on reducing the capability of the brakes functioning properly. I feel this could cause a serious accident where some one can be injured or killed. Called Dodge headquarters to make note of problem did not seem to care. Very disappointed with way Dodge handled situation.

P.S. Had wrong dates when gave info over phone. [REDACTED]