 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
				Date Received 09-DEC-2005	Repository <input type="checkbox"/>
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name		Address		Evening Telephone Number	
City	State	Zip Code			
GRIDLEY	KS				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner		Date			
VEHICLE INFORMATION					
17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAFB1		Make KIA	Model SPECTRA	Model Year 2003	
Date Purchased 11-JUL-03	Dealer's Name and Telephone Number DEAN MC CREARY IMPORTS 251-471-3326		Engine: No. Cylinders 4	Fuel Type: Gas	
Original Owner <input checked="" type="checkbox"/>	Dealer's City MOBILE	State AL	Zip Code 66952		
Transmission Type AUTOMATIC	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 180000 VEHICLE SPEED CONTROL		
Multiple Failure: 12					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 15-APR-2004	Failure Mileage 48000	Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM18A9C036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail any unusual, collisions, crashes, and injuries.)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
DT: THE CONTACT STATED WHEN STOPPING AT A STOP SIGN OR WHILE BRAKING OR PULLING INTO A PARKING LOT VEHICLE REVVED AND LURCHED FORWARD. THE VEHICLE WAS TAKEN TO THE DEALERSHIP NUMEROUS TIMES. THEY WERE UNABLE TO DUPLICATE THE PROBLEM. *AK					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of incident(s), Failure(s), Crash(es), and Injury(ies)

AT THIS TIME THERE HAS BEEN NO ACCIDENTS BUT THE POTENTIAL RISK IS AT A HIGH LEVEL. KIA HAS BEEN MADE AWARE OF THE PROBLEM HOWEVER WILL NOT TAKE NECESSARY ACTION TO CORRECT IT. KIA HAS, IN MY OPINION, PUT A PRICE TAG OF THE PRICE OF A CAR ON HUMAN LIFE. THE CAR CONTINUES TO BE A HAZARD TO PROPERTY, PERSONAL INJURY OR DEATH. I CANNOT UNDERSTAND HOW OR LAWS CAN PROTECT A COMPANY THAT PLACES INJURY OR DEATH OF PERSONS OVER CORRECTING A PROBLEM THAT IS EVIDENT. ENCLOSED IS ALL RECORDS OF THE PROBLEMS WE ARE HAVING WITH CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

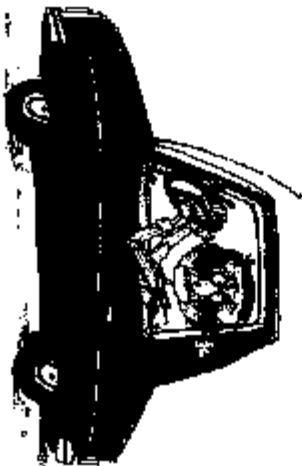
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline

Fax:

Date: 10/26/2005

Pages including fax page: 16

TO: [REDACTED]

From: [REDACTED]

Fax: [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

Subject: Paperwork in reference to KIA Spectra (KNAFBI [REDACTED])

Comments: [REDACTED] attached is some of the paperwork that we have in reference to the problems with the above car. We have had several more reoccurring problems, however, we do not have copies of the paperwork because several of the problems were while we were out of state and no paperwork was issued. Also not all visits were recorded in the computer system for some reason. We also weren't too concerned with the earlier problems because we thought that they were corrected. Upon suggestion by an attorney we started to collect paperwork of reoccurring problems after we spoke with KIA around February 2004 after several TPS had been installed. Since then the problems got worse. We asked KIA several times to speak with a representative, however, they asked us to work with them and we have for over a year and we still have not got satisfaction. Along with the attached paperwork, other problems have been:

April (2004) Memphis, Tennessee, the car would not start. We called KIA road service and a wrecker was dispatched. The driver of the truck tried to start the vehicle and the vehicle started. We had a diagnostic test run on the vehicle and no codes were found.

July (2004) Fayetteville, Arkansas, the car started and then began to idle roughly. Had diagnostic test run and TPS was replaced.

November (2004) Denver, Colorado, the car would not start, jump started car and had diagnostic test run and battery checked. No codes were found and battery checked OK, no services were charged.

December (2004) Fayetteville, Arkansas, pulled up to stop sign and car stalled. Restarted car started to proceed forward and car stalled again. Restarted car started forward and the car lunged forward. Turned car off, restarted and car ran ok. Engine light came on and stayed on. Had diagnostic test run and no codes were present. Dealer reset engine light.

We contacted KIA again and was informed to work with them and they would take care of the problems. Ask to see representative and was told KIA had no representative for this area because representative had quit.

I was also informed by Olathe Dealership that they were not sure what the problems are with the car and KIA should have bought this car back or settled with another vehicle in its place. The KIA representatives I have been talking to has been with the 800 number in the KIA manual.

At this point the car is dangerous to drive and at anytime could cause an accident that could possibly cause injury or death. [REDACTED] has documentation packet ready to turn over for legal action, however, after talking with you [REDACTED] we have decided to work with KIA one last time before any action is taken.

I don't think we are being unreasonable in any way. We have lived with problems with this car with KIA promising to take care of them for almost two years. The car has been in the shop the third of time we have owned it and we have paid money out of our pockets for hotel rooms, car rentals and etc. waiting for repairs on this vehicle.

When you purchase a new vehicle it is because you do not want problems but peace of mind that the manufacturer will stand behind the product.

Respectfully,

[REDACTED]

12/14/2005; At approximately 7:30AM Approached train tracks on Hi-way 75 near I-35. Put brakes on and car lunged forward. Had to press very hard on brake to keep car from going forward. Engine raced for about two or three seconds and idle came down. No engine light came on. Full tank of gas, approximately 25 degrees, weather slightly cloudy.

11/13/2005; At approximately 3 PM I was coming back from Topeka and driving around 70 MPH on Hi-way 75. Car quit running. All dash lights came on just before car died. Check engine light came on after restart but went out as normal. Air bag light remained on for approximately 20 minutes then went out. Had ¾ tank of gas. Approximately 60 degrees, weather slightly cloudy. Contacted [REDACTED] and she stated that if engine light was not on that she could not recover codes and no use to take to dealer.

10/30/2005; At approximately 1:30PM car started and then stalled when put into drive. Restarted, no engine light came on. ½ tank of gas, approximately 70 degrees, weather sunny.