



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
11 PM 1:39
09-DEC-2005

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: JACKSON State: NJ Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will accept your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 1/21/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2MF62E6YM [REDACTED]
Make: PONTIAC Model: GRAND AM Model Year: 2000
Date Purchased: 30-SEP-00 Dealer's Name and Telephone Number: JIM CURLEY PONTIAC BUICK GM 732-963-7400 Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: LAKEWOOD State: NJ Zip Code: 08701
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-DEC-2005
Failure Mileage: 25302
Failure Speed: 61/64/03 28/613

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]
DOT No. (Example: DOTMALBABC038): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe all of the following: Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reporter to Police: [REDACTED]

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT'S VEHICLE SUDDENLY ACCELERATED. THE VEHICLE HAS BEEN TAKEN TO THE DEALERSHIP SEVERAL TIMES FOR DIAGNOSTIC TESTING. NO CODES HAVE BEEN DETECTED. THE DEALER WAS UNABLE TO DUPLICATE THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Jackson, NJ
[REDACTED]

January 1, 2006

U.S. Department of Transportation
National Highway
Traffic Safety
Administration

To whom it may concern,

Enclosed you will find copy's of most of the times my 2000 Pontiac Grand AM has been in the shop for many electrical Problems. My main concern is that at least 8 times this car has accelerated on its own. I have taken the car to the dealer 4 times only to be told they can not verify my concern. The first time it happen my daughter was driving, it had 28,613 miles on it. When it would do this the rpm's would be in the red like someone had the gas peddle to the floor. They found nothing wrong. When it happened again at 35,392 miles the lower intake gaskets ruptured they found nothing wrong that would make it accelerate on it own. The third time I took it in at 43,208 miles again they found vehicle functioning as designed by manufacturer. The fourth time at 55,865 miles I took the car to the dealer for accelerating on it's own it was between 3 & 4 rpm's it would not stop running like this my daughter drove it home the next day I tried to get it to stop finally I called to have it towed to the shop. When there it stopped they had a code come up PO122 and performed systems tests and were again unable to verify customer concern. I feel this is a major concern and the Safety Administration should be aware of this. I also think Pontiac should be made aware of this. My daughter is afraid of driving this car when I drive this car my hand is on the shifter so I can put it in neutral if this should happen. It's very scary when it happens and if you are not expecting it you could easily have and accident.

Sincerely,
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**