



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

2007 JUN 19 PM 15:00  
08-DEC-2006

Repository ☐

Reference No.  
10144767

OWNER INFORMATION (Type or Print)

Name   
Address   
City PLAINFIELD State CT Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an authorized signature, please print the name or address of the vehicle manufacturer.  
Signature of Owner  Date 11/8/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1G1AK12F

Make  
CHEVROLET

Model  
COBALT

Model Year  
2005

Date Purchased  
15-JUL-05

Dealer's Name and Telephone Number  
YANKEE CHEVROLET 401-783-3398

Engine:  
No. Cylinders 4

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
WAKEFIELD

State  
RI Zip Code  
02879

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
FRONT WHEEL DRIVE

Vehicle Component Code  
081000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
21-JUL-2005

Failure Message  
569

Failure Speed  
30

shot Down Dealer would perform  
bulletin to replace Ign. switch for Heavy Key chain.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT HAD SEVERAL PROBLEMS WITH A VEHICLE HE PREVIOUSLY OWNED. THE VEHICLE STALLED WHILE DRIVING. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. THE DEALER DETERMINED THAT THE KEY CHAIN WAS TOO LONG AND TOUCHED HIS KNEE. THE SECOND PROBLEM CONCERNED THE BRAKE LIGHT COMING ON MOMENTARILY. THE DEALERSHIP COULD NOT DUPLICATE THE PROBLEM. THE THIRD PROBLEM WAS THAT THE DOOR HANDLE STUCK ONE EIGHTH OF AN INCH FROM THE DOOR. AS A RESULT, HE RETURNED THE VEHICLE BACK TO THE DEALERSHIP. \*AK

(Include, if available: Police/Fire Department Report, Photos, and Repair Invoice)

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Enter Highway on Entrance Ramp 50mph loss of electric  
steering Had to turn steering wheel 90° to merge into  
traffic + Brake light came on. Returned to dealer  
Junkies Chev. they reprogrammed the SBC Brake Light  
but didn't do anything for steering problem. Didn't  
even document on paper work when brought in.

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

SUN CT 064

20 10 12 00 00 PM '11



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)