



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 JAN 11  
06-DEC-2005

Repository ☐

01-12-22  
Reference No.  
10144558

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City GRANITE CITY State IL Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorized representative, please provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 12/27/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2C3AA63H25 [REDACTED] Make CHRYSLER Model 300 C Model Year 2005

Date Purchased  
21-JAN-05

Dealer's Name and Telephone Number  
DAVE CROFT MOTORS 618-344-0202

Engine:  
No. Cylinders 8

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
COLLINSVILLE

State IL Zip Code 62234

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
190000 TIRES

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-MAR-2005

Failure Mileage  
2500

Failure Speed  
@ 20 mph  
@ 60-75 mph

Tires shaking,  
Front end vibrates

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Continental

Tire Model (Name or Number)

Conti Seal

Tire Size (Example P215/65R15)

P225/60R18

DOT No. (Example: DOTM19ABC036)

DOT AFD 3PA 1104

☒ Original Equipment  
☒ Prior Repair

Failure Location: all 4 Tires

Tire Component Code

Tire Failure Type Lack of tread

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE FRONT END SHOOK, MADE NOISE, AND PULLING TO THE LEFT. SHE TOOK THE VEHICLE TO THE DEALERSHIP, AND THEY REPLACED THE FOUR TIRES. THEN, THE VEHICLE SHOOK FOR THE FIRST MILE AND A HALF. THE CONTACT STATED BECAUSE THEY WERE SELF SEALING TIRES THE MATERIAL INSIDE CLUMPED UP BECAUSE OF THE COLD WEATHER. THE TIRE MANUFACTURER TOLD HER TO TAKE THE VEHICLE TO A TIRE DEALERSHIP. THE VEHICLE WAS TOWED. AS A RESULT, THE PRESSURE FROM BEING STRAPPED DOWN DURING TOWING CAUSED THE UPPER CONTROL ARM BUSHING TO POP OUT. ALSO, THE TIE ROD END ON THE PASSENGER'S SIDE NEEDED TO BE REPLACED. THE TIRE DEALERSHIP TOLD THE CONTACT TO GET THOSE REPAIRED BEFORE THEY COULD ADDRESS THE TIRE PROBLEM. THE CONTACT'S HUSBAND WAS ABLE TO PUT THE BUSHING BACK IN, BUT NO REPAIRS HAVE BEEN MADE TO THE VEHICLE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

12-13-05

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have taken it to a different Dealership about 20 miles apart and they repaired an transmission leak that started just after I picked it up from the last visit (when the tires were replaced). They also said that the front end is in perfect condition. That the tires are causing the vibration. So I went to a local Carx and they said the same thing as Auto Tire did and that was I needed a tie rod on the passenger front to be replaced w/ an alignment to be done. Carx did replace the tie rod. 12-16-05 I have taken my car back to Auto Tire to have the tires checked. They balanced & rotated the tires again. At first they could not duplicate the vibration, but next day it did it again, they told me my car was haunted, they think it is the transmission shattering. What next? my car still vibrates.

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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

ST LOUIS MO 631

27 DEC 2005 PM 8 T



HOLIDAYS

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS**

**COMPLETE THIS FORM**

**OR**

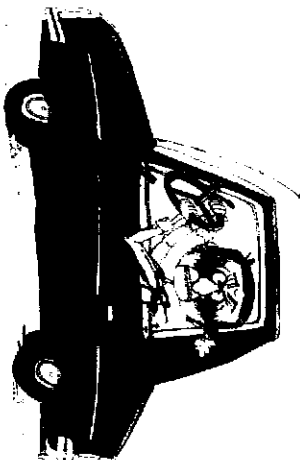
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and dial toll free at

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