

NVS-200

Nov 7, 2005

Monday

2005 NOV 30 PM 1:12

10144298

Dear Sir or Madam,

I am writing in reference to the recall for my 2002 GMC Yukon.

I called the local dealer Greenbroad Buick, Pontiac, GMC, and they scheduled an appointment anytime after 7 AM, on Nov 3rd 2002. I brought the vehicle in at 8:30 AM. at 11 o'clock they said they had a problem and would have to replace the front wheel speed sensors. They took me home and I called about 2 o'clock and they said they still weren't done with it. At about 3 o'clock they called & told me the left hub had corrosion and they would have to replace it because the anti-lock brake still wouldn't work unless they replaced it. They said it wasn't under warranty because I have 41,000 miles on it. I feel ^{that} this defect was due to the corrosion ^{problem} on the anti lock brake

system. In your letter it states -
these vehicles have a condition
permitting corrosion to occur
between the front hub & bearing
assembly & wheel speed sensor.

I was not happy about paying
\$147.79 for the left front hub
when I feel it was due to the
corrosion defect. I would
appreciate if I could get a
refund for the left front hub.

I'm sending you a copy of the bill
which list everything that was done
on all the vehicles I owned I never
had a hub replaced.

My husband I had a service station
& I am very familiar with automobiles.
We use to do all the police cars. The only
time we replaced hubs is when the
bearing went bad & the hub got egg
shaped or scored.

I would appreciate anything you
could do for me. Thank you and hope
to hear from you real soon.

Sincerely yours,
[REDACTED]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).