



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100296

Date Received

27 11 23 01
23-NOV-2005

Repository ☐

Reference No.
10144249

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City RIVERSIDE State CA Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

915-781-3630

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
YV1LSG1 [REDACTED] Make VOLVO Model C70 Model Year 2000

Date Purchased Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner ☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-NOV-2005

Failure Mileage

72000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: D0TMAL9ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: X REF 10142825, 2 REPLACEMENTS, SMCH. THE CONTACT'S WIFE WAS DRIVING ON THE INTERSTATE AND VEHICLE SPEED SLOWED DOWN TO ALMOST NO SPEED. SHE WAS ABLE TO GET THE VEHICLE OFF THE RAMP. THE VEHICLE WAS TAKEN TO VOLVO DEALERSHIP IN JUNE 2005 TO BE CHECKED. HE WAS TOLD AT THAT TIME THE THROTTLE BODY NEEDED TO BE CLEANED. THE VEHICLE RAN FINE UNTIL SEPTEMBER, 22, 2005. THE VEHICLE WAS TAKEN TO A VOLVO MECHANIC, AND THE THROTTLE BODY WAS REPLACED. THE VEHICLE WAS UNDER WARRANTY AT THAT TIME. THEN, ON NOVEMBER 12, 2005 THE CONTACT WAS PULLING OUT OF A PARKING PLACE AND THE THROTTLE BODY FAILED AGAIN. THIS, IN TURN, ALMOST CAUSED A SERIOUS ACCIDENT. ON NOVEMBER 14, 2005 HE TOOK THE CAR BACK TO THE MECHANIC, AND HE WAS TOLD THAT THE THROTTLE BODY THAT WAS REPLACED IN SEPTEMBER 2005 WAS DEFECTIVE FROM VOLVO. THE VEHICLE IS NOW AT A REPAIR SHOP HAVING THE THROTTLE BODY REPLACED AGAIN. THE VEHICLE IS NO LONGER UNDER WARRANTY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.