

10144239

November 1, 2005

2005 NOV 15 AM 11: 34

To all who care:

Please inform me who is supposed to help the consumer? I contacted Chevrolet, NHTSA and I have not gotten anywhere. Chevrolet states it's not their problem, and I have had no response from NHTSA. There is a problem with the steering column in the 2003 Chevy Tahoe. My steering went out causing an accident with injuries and I am trying to get the part recalled so that no one else has to experience the traumatic accident we have. We were blessed that no one was killed. Please get the word out so no one is injured or killed with this faulty steering column. PLEASE HELP!!!!

Sincerely,

  
Granger Texas 

Enclosures

*Ana Maria*  
11/21/05

Date: 10/31/2005 Time 1:18:57 PM

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**From:** nhtsa.vsh <webmaster@nhtsa.dot.gov> [Add to Addressbook](#)  
**To:** [REDACTED]  
**CC:**  
**Subject:** RE: Comments from ODI web user - Cathy - 1-2264999  
**Date:** Wed, 26 Oct 2005 17:28:06 -0400

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You may visit our website at [www-odi.nhtsa.dot.gov/ivq/](http://www-odi.nhtsa.dot.gov/ivq/) for information on how to file a Vehicle Safety Complaint. The methods to file a complaint are as follows:

- \* Website
- \* Contacting our Hotline
- \* Printing the web form and mailing it to NHTSA

You may also visit our website at [www.safecar.gov](http://www.safecar.gov) for information pertaining to Recalls and Defects. This site will provide you with the following resource information:

- \* Filing a Complaint
- \* Ongoing Investigations
- \* Checking for Recalls

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, Office of Defects Investigation, NSA-10.D1, 400 7th Street, SW, Washington, DC 20590.

-----Original Message-----

**From:** ODIWebUser@www-odi.nhtsa.dot.gov  
 [mailto:ODIWebUser@www-odi.nhtsa.dot.gov]  
**Sent:** Wednesday, October 26, 2005 12:41 PM  
**To:** nhtsa.vsh  
**Subject:** Comments from ODI web user

**FULL NAME:** [REDACTED]  
**EMAIL :** [REDACTED]  
**SUBJECT :** steering 2003 chevy tahoe

WEB USER COMMENTS:

why can't something be done about the steering issue BEFORE some one gets seriously hurt the steering shaft has problems i thought you were the one to oversee these problems and help protect the consumer. PLEASE HELP!!!!!!!!!!!!!!

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This mail was sent using the Contact form from  
<http://WWW-ODI.NHTSA.DOT.GOV> web site.

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The REAL future  
of 'GREEN' CARS

# Consumer Reports®

SMALL SUVs

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- Ford Escape
- Saturn Vue
- Toyota RAV4



OCTOBER 2004

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110  
AUTO-CC  
21678

GRANDER TX





## Complaints Summary

<b>Make:</b>	<b>CHEVROLET</b>
<b>Model:</b>	<b>TAHOE</b>
<b>Type:</b>	<b>ANY</b>
<b>Year:</b>	<b>2003</b>
<b>Complaint Number:</b>	<b>10129565</b>

**Summary:**

DT: THE VEHICLE IS A 2003 CHEVROLET TAHOE Z71 FOUR-WHEEL DRIVE. THE INTERMEDIATE SHAFT SHAKES AND RATTLES TO THE POINT OF HAVING SLACK IN IT. HE TOOK VEHICLE TO THE DEALER AND THEY GREASED IT. THE SECOND TIME THEY GREASED IT AGAIN. THE THIRD TIME THE DEALERSHIP REPLACED THE INTERMEDIATE SHAFT BECAUSE IT WAS ON A RECALL. CONSUMER HAD TO WAIT A YEAR BEFORE THEY COULD GET THE REPLACEMENT PART. THE PROBLEM HAS RETURNED EVEN AFTER THE PART WAS REPLACED. THE PROBLEM WAS IN THE SAME AREA BUT, THE NOISE WAS A LITTLE DIFFERENT AND IT WAS MAKING A KNOCKING SOUND. CONSUMER BELIEVED THAT IT MAY BE IN THE FRONT END DIFFERENTIAL. CONSUMER HAS NOT CONTACTED THE DEALERSHIP. ALSO, FUEL PUMP FAILED. DEALERSHIP REPLACED THE FUEL PUMP. THERE WERE OTHER PROBLEMS, BUT CONSUMER FELT THEY WERE MINOR. \*AK

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### Complaints Summary

<b>Make:</b>	<b>CHEVROLET</b>
<b>Model:</b>	<b>TAHOE</b>
<b>Type:</b>	<b>ANY</b>
<b>Year:</b>	<b>2003</b>
<b>Complaint Number:</b>	<b>10134320</b>

**Summary:**

GM IS AWARE OF A STEERING AND SUSPENSION PROBLEM BUT WILL NOT FIX THE PROBLEM THERE ARE ALREADY MULTIPLE COMPLAINTS AND IT WILL PROBABLY TAKE A FATALITY TO RECALL THESE ISSUES. \*JB

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10106415

**Summary:**

1. KNOCKING IN FRONT END, INTERMITTENT STEERING SHAFT IS OUT. I HAVE BEEN ON WAITING LIST SINCE SEPTEMBER 2003 AND STILL NOT FIXED. (IN A WRECK THIS COMPONENT IS WHAT KEEPS THE STEERING ROD FROM PROJECTING INTO THE CAB; PER CHEVROLET MECHANIC). 2. SEPT. 2003 TRANSMISSION: GRINDING/VIBRATING SOUND IN THE MIDDLE OF VEHICLE (THINK THIS IS MY TORQUE CONVERTER), NEUTRAL POSITION FROM A COMPLETE STOP AND WHILE DRIVING. BEEN IN SHOP ON 2 OCCASIONS AND STILL NOT FIXED, MECHANIC SAYS THE VEHICLE COMPUTER DOESN'T SHOW ANY PROBLEMS, SO THEY WON'T FIX IT! 3. FRONT DIFFERENTIAL LEAKING. JAN. 2004 TO BE FIXED WHEN STEERING SHAFT GETS FIXED! 4. PASSENGER HEATERS COME ON BY THEMSELVES. NOV. 2003 STILL NOT FIXED 5. FRONT DRIVER'S SEAT WON'T HOLD MEMORY SETTINGS. NOV. 2003 STILL NOT FIXED. \*NM

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10110689

**Summary:**

THE STEERING MADE POPPING NOISES AND THE STEERING FELT LOOSE. THE DEALER REPLACED THE STEERING SHAFT AND FRONT SUSPENSION. \*NM THE VEHICLE ROLLED OVER TWICE AND THE AIR BAGS DID NOT DEPLOY.  
\*TC \*JB

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### Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10110934

**Summary:**  
THE STEERING SHAFT AND FRONT SUSPENSION WAS REPLACED. THE AIRBAGS DID NOT DEPLOY WHEN THE VEHICLE ROLLED OVER. \*BF THE VEHICLE WAS TAKEN TO THE DEALER TWICE FOR A POPPING NOISE AND LOOSE STEERING. THE STEERING SHAFT WAS REMOVED AND LUBED AND THE FRONT LOWER CROSSMEMBER WAS TIGHTENED. THE CONSUMER'S SON WAS DRIVING THE VEHICLE WHEN HE LOST CONTROL . THE VEHICLE ROLLED OVER TWICE, END OVER END THE SIDE OVER SIDE ONE AND A HALF TIMES. THE CONSUMER REQUESTED TO BE NOTIFIED OF HOW MANY OF THESE STEERING, BRAKING AND OR OTHER PROBLEMS INCURRED WITH THIS MAKE/MODEL. \*SC

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10140051

**Summary:**

THUMPING NOISE IN THE STEERING COLUMN. STARTED AT APPROXIMATELY 24000 MILES. DEALER REPLACED STEERING SHAFT (PN 88963611). AT 32000 MILES THE PROBLEM HAS RETURNED. GM DOES NOT HAVE A PERMANENT REPAIR FOR THIS PROBLEM. CHEVROLET WILL NOT COVER THIS PROBLEM AFTER THE MANUFACTURERS WARRANTY EXPIRES. CONSIDER THIS BEFORE PURCHASING THIS MODEL TRUCK. \*3B

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10129365

**Summary:**

DT: THE VEHICLE IS A 2003 CHEVROLET TAHOE Z71 FOUR-WHEEL DRIVE. THE INTERMEDIATE SHAFT SHAKES AND RATTLES TO THE POINT OF HAVING SLACK IN IT. HE TOOK VEHICLE TO THE DEALER AND THEY GREASED IT. THE SECOND TIME THEY GREASED IT AGAIN. THE THIRD TIME THE DEALERSHIP REPLACED THE INTERMEDIATE SHAFT BECAUSE IT WAS ON A RECALL. CONSUMER HAD TO WAIT A YEAR BEFORE THEY COULD GET THE REPLACEMENT PART. THE PROBLEM HAS RETURNED EVEN AFTER THE PART WAS REPLACED. THE PROBLEM WAS IN THE SAME AREA BUT, THE NOISE WAS A LITTLE DIFFERENT AND IT WAS MAKING A KNOCKING SOUND. CONSUMER BELIEVED THAT IT MAY BE IN THE FRONT END DIFFERENTIAL. CONSUMER HAS NOT CONTACTED THE DEALERSHIP. ALSO, FUEL PUMP FAILED. DEALERSHIP REPLACED THE FUEL PUMP. THERE WERE OTHER PROBLEMS, BUT CONSUMER FELT THEY WERE MINOR. \*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10127991

**Summary:**

2003 TAHOE DEVELOPED A NOISE IN THE STEERING. \*\*\*NO ANSWER REQUIRED\*\*\*. \*MR THE CONSUMER WAS TOLD BE CHEVROLET THERE IS CURRENTLY NO FIX FOR THE PROBLEM. \*JB

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10670102

**Summary:**

THIS A BRAND NEW TAHOE WITH THE REGENCY CONVERSION, INITIALLY IT WOULD VIBRATE AT ANY SPEED. THERES A SHIMMY FEEL TO IT, IT WAS BEEN TEST DRIVEN BY THE SHOP FOREMAN IT OURSMAN CHEVROLET IN WHEATON, MD., HE HIT A POT HOLE AND THIS HANDSOME SUV NEVER RECOVERED FROM THE VIBRATION. THEY HAVE ROAD FORCE BALANCE THE TIRES TWICE, BUT THE PROBLEM STILL EXIST. THEY PUT ON A NEW SET OF TIRES, ROAD FORCE BALANCE THEM. THE PROBLEM (VIBRATION) IS MOSTLY NOTICEABLE AT HIGHWAY SPEEDS NOW. I DONT FEEL SAFE AND CONFIDENT IN THE VEHICLE, PARTICULARLY WHEN CHANGING LANES AND IT HANDLES HORRIBLY OVER BUMPY TERRIAN AND THE SUCH. I HAVE FILE THE LEMON LAW COMPLAINT, SENT A COPY OF MY COMPLAINT TO THE ATTORNEY GENERAL'S OFFICE IN BALTIMORE. MY REQUEST FOR A REPLACEMENT HAS BEEN DENIED. THE ONLY AVENUE I HAVE NOW IS BBB ARBITRATION. HELP!! DOES ANYONE KNOW WHAT'S WRONG WITH MY TRUCK?

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10082927

**Summary:**

STEERING WHEEL FEELS LOOSE. THUMPING NOISE FROM STEERING WHEEL. ALSO LOUD CRACKING NOISE FROM FRONT SUSPENSION WHEN TURNING IN DRIVEWAY. LOUD CRACKING NOISE FROM LOWER FRONT WINDSHIELD ESPECIALLY AT FREEWAY SPEEDS. \*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10093326

**Summary:**

STEERING LOOSE/WOBBLY SINCE BUYING VEHICLE. IN FOR REPAIR NUMEROUS TIMES. AT FIRST TOLD SOMETHING WAS LEAKING, THEN REPLACED STEERING SHAFT THING, THEN TOLD IT WAS JUST THE WAY THE TAHOE DRIVES. THIS WEEK WAS TOLD THEY "TWEAKED" THE ALIGNMENT AND WERE GOING TO PUSH IT BEYOND WHAT CHEVROLET NORMALLY RECOMMENDS. PICKED VEHICLE UP AND THEY HAD PUT TWO NEW TIRES ON REAR OF VEHICLE IN ADDITION TO ALIGNMENT. I DON'T TRUST THE STEERING AND SINCE THEY STILL SAY THAT IS JUST THE WAY IT DRIVES, NOT SURE WHY THEY KEEP REPAIRING THINGS IF THAT "IS JUST THE WAY THE TAHOE DRIVES". \*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2002
<b>Complaint Number:</b>	10093209

**Summary:**

POPPING SOUND IN STEERING. CHEVORLET TRIED TO FIX THE PROBLEM BY LUBRICATION ON TWO OCCASIONS, BUT SYMPTOMS RETURNED \*AK.

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## Complaints Summary

<b>Make:</b>	<b>CHEVROLET</b>
<b>Model:</b>	<b>TAHOE</b>
<b>Type:</b>	<b>ANY</b>
<b>Year:</b>	<b>2003</b>
<b>Complaint Number:</b>	<b>10092992</b>

**Summary:**

ANTI LOCK BRAKE CONCERN: EARLY THIS SUMMER I HAD TO SUDDENLY STOP ON THE FREEWAY. IT WAS DRY PAVEMENT ON A COMPLETELY CLEAR STRAIGHTAWAY. THE ANTI LOCK BRAKES WENT INTO PLAY AND THE TAHOE WAS SOMEHOW PULLED US TO THE SIDE. MY WIFE SAID "WHAT THE HELL WAS THAT" "WHY". I FELT THE SAME WAY. HAD WE BEEN ON ICE OR A WET SURFACE THIS COULD HAVE CAUSED US TO LOOSE CONTROL COMPLETELY. IT ALMOST FELT LIKE WE WERE GOING TO LOOSE CONTROL. THERE IS NO PULLING OR CONCERNS HOWEVER DURING NORMAL BRAKING. DATE BELOW IS APPROXIMATELY. \*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10096770

**Summary:**

WHILE DRIVING, THE STEERING WHEEL VIBRATED UNCONTROLLABLY. THE CONSUMER DROVE TO THE DEALER TO HAVE IT INSPECTED AND THE MECHANIC INFORMED THE CONSUMER THAT THE STEERING RACK AND PIONEER SHAFT NEEDED TO BE REPLACED. PLEASE FILL IN ADDITIONAL INFORMATION. \*JB

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10100102

**Summary:**

A DULL THUMPING NOISE WAS HEARD STARTING A COUPLE MONTHS AGO. IT OCCURRED ANY TIME THE STEERING WHEEL WAS TURNED, EVEN THE SLIGHTEST, VERY ANNOYING! AS IT GOT WORSE I TOOK IT TO MY LOCAL CHEVROLET DEALER AND WAS TOLD IT NEEDED A "SUPPLEMENTAL STEERING SHAFT" (PART #88963511/SHAFT). THAT PART IS ON NATIONAL BACK ORDER AND I WAS TOLD BY THE DEALER'S SERVICE DEPT THAT IT MAY TAKE FOUR WEEKS TO GET IT.\*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10100406

**Summary:**

INTERMEDIATE STEERING SHAFT. WHEN DRIVING DOWN THE ROAD THE STEERING WHEEL HAS PLAY IN IT AND WHEN GOING OVER BUMPS THE WHEELS CLUNK. I TOOK MY TAHOE IN TO HAVE IT LOOKED AT IN SEPT. THE INTERMEDIATE SHAFT WAS ORDERED THEN. I STILL DO NOT HAVE IT FIXED. THEY ARE ON BACK ORDER. WITH 178.00 NEEDED IN THE US. I HAVE TAKEN THE TAHOE BACK IN TO HAVE IT GREASED TO MAKE IT STOP CLUNKING AGAIN. IT WORKS BUT ONLY FOR A SHORT TIME. I AM A MOTHER OF ONE AND HAVE ANOTHER ON THE WAY. THIS IS MY ONLY MODE OF TRANSPORTATION AND I AM NOT COMFORTABLE WITH IT.\*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10106750

**Summary:**

THIS COMPLAINT WAS RECEIVED VIA E-MAIL. HEARD SOME NOISE IN THE STEERING FROM THE DAY HE BOUGHT THE 2003 TAHOE WHEN TURNING STEERING WHEEL AND WHEN BACKING OUT OF DRIVEWAY. THE CLANKING NOISE ONLY STARTED ABOUT 4 WEEKS AGO, AND BECAME WORSE QUICKLY. THE CLANKING NOISE COULD BE FELT THROUGH THE STEERING WHEEL AT SLOWER SPEEDS, ESPECIALLY WHEN TURNING STEERING WHEEL. IT FELT LIKE SOMETHING WAS LOOSE. TOOK VEHICLE IN FOR SERVICE ON 1/03/05 WITH 28,400 MILES, AND DEALER KNEW IMMEDIATELY WHAT THE PROBLEM WAS. THEY SAID IT WAS A COMMON PROBLEM WITH THIS MODEL. IN FACT, SOME PEOPLE REPORTED THIS PROBLEM AS EARLY AS 5,000 MILES. THEY REMOVED THE STEERING SHAFT, PACKED IT WITH GREASE, AND THE CLANKING NOISE STOPPED. WHEN NOT UNDER WARRANTY THE REPAIRS WOULD COST BETWEEN \$75- \$100. RESEARCHED THE PROBLEM ON THE INTERNET AND FOUND MANY SIMILAR COMPLAINTS. \*AK

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10060558

**Summary:**

WHEN I HAD MY 2003 TAHOE FOR ONLY 6 MONTHS, MY TAHOE STALLED IN THE ROAD AND HAD TO BE TOWED TO THE DEALER. WELL, THEY FIXED IT AND THEY SAID IT WAS A DEFECTIVE FUEL PUMP. I WOULD LIKE TO KNOW IF THIS HAS HAPPENED WITH OTHER SIMILAR VEHICLES. ALSO, I HAD TO BRING BACK MY TAHOE TO THE DEALER LAST WEEK BECAUSE OF A THUMPING NOISE IN THE STEERING WHEEL AND THEY SAID THAT THE STEERING WHEEL SHAFT JUST NEEDED SOME LUBRICATION. MY CONCERN IS THAT I ONLY HAD THIS VEHICLE FOR 14 MONTHS WITH 15700 MILES ON IT AND I ALREADY HAVE PROBLEMS. COULD MY VEHICLE BE A LEMON? PLEASE RESEARCH ABOUT OTHER 2003 TAHOES IF THEY HAVE HAD SIMILAR PROBLEMS. \*JB

Close Window

## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10065117

**Summary:**

THE CONSUMER WAS INFORMED THE PASSENGER AIR BAG SENSOR WOULDN'T ACTIVATE THE AIR BAGS FOR 60 POUNDS OR LESS, BUT IT DID WHEN THEIR 62 POUND CHILD WAS IN THE SEAT. \*PH OTHER PROBLEM ARE AS FOLLOWED: DRIVER'S DOOR EXPERIENCED INTERMITTENT RATTLES, STEERING VIBRATIONS/GRINDING WHEN TURNED TO LEFT, SUNROOF LEAKED HEAVILY WHEN IT RAINED OR WHEN GOING THROUGH THE CAR WASH, DASH LIGHTS WERE INOPERATIVE, HEADLIGHTS WERE INOPERATIVE, VEHICLE DID NOT SHIFT WHEN IN 4 WHEEL DRIVE, WINDOW HOLDING WAS LOOSE, STEREO LIGHTS FLICKERED, SEAT MEMORY IN THE DRIVER'S SEAT WOULD NOT MOVE TO PRESET MEMORY POSITIONS AND WOULD NOT MOVE FORWARD WHEN THE IGNITION KEY WAS REMOVED, AND THE FRONT POWER WINDOW ALONG WITH THE REAR PASSENGER WINDOW WERE INOPERATIVE. \*SC

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## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TAHOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10082899

**Summary:**

INTERMEDIATE STEERING SHAFT PLAY. THIS PROBLEM CAUSES SHAKING IN THE STEERING WHEEL. DEALER LUBRICATES THE STEERING SHAFT AND THIS IS ONLY A TEMPORARY FIX. THE PROBLEM WILL RESURFACE AND YOU WILL HAVE TO RETURN TO THE DEALER AGAIN. THIS IS VERY INCONVENIENT AND YOU SHOULD CONSIDER THIS WHEN PURCHASING THIS VEHICLE. THIS HAS ALSO OCCURED WITH MY OTHER VEHICLE A 2003 GMV SIERRA. I HAVE HEARD THIS FROM SEVERAL OTHER OWNERS OF THE SAME TYPE OF VEHICLE AND I FEEL GENERAL MOTORS SHOULD FIX THIS PROBLEM INSTEAD OF PUTTING A BANDADE ON IT.\*AK

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## Complaints Summary

<b>Make:</b>	<b>CHEVROLET</b>
<b>Model:</b>	<b>TAHOE</b>
<b>Type:</b>	<b>ANY</b>
<b>Year:</b>	<b>2003</b>
<b>Complaint Number:</b>	<b>10051495</b>

**Summary:**

DURING LIGHT BRAKING AND STEERING, THE FRONT END SUSPENSION SEEMS TO POP AND RATTLE AS THOUGH SOMETHING IS LOOSE.\*AK

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## Complaints Summary

**Make:** CHEVROLET  
**Model:** TAHOE  
**Type:** ANY  
**Year:** 2003  
**Complaint Number:** 10106415

**Summary:**

1. KNOCKING IN FRONT END, INTERMITTENT STEERING SHAFT IS OUT. I HAVE BEEN ON WAITING LIST SINCE SEPTEMBER 2003 AND STILL NOT FIXED.(IN A WRECK THIS COMPONENT IS WHAT KEEPS THE STEERING ROD FROM PROJECTING INTO THE CAB; PER CHEVROLET MECHANIC). 2. SEPT. 2003 TRANSMISSION: GRINDING/VIBRATING SOUND IN THE MIDDLE OF VEHICLE (THINK THIS IS MY TORQUE CONVERTER), NEUTRAL POSITION FROM A COMPLETE STOP AND WHILE DRIVING. BEEN IN SHOP ON 2 OCCASIONS AND STILL NOT FIXED, MECHANIC SAYS THE VEHICLE COMPUTER DOESN'T SHOW ANY PROBLEMS, SO THEY WON'T FIX IT! 3.FRONT DIFFERENTIAL LEAKING. JAN. 2004 TO BE FIXED WHEN STEERING SHAFT GETS FIXED! 4. PASSENGER HEATERS COME ON BY THEMSELVES. NOV. 2003 STILL NOT FIXED 5. FRONT DRIVER'S SEAT WON'T HOLD MEMORY SETTINGS. NOV. 2003 STILL NOT FIXED. \*NM

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# Office of Defects Investigation

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## Search Results

Report Date : November 22, 2004 at  
01:31 PM

[New Search](#)

SEARCH VEHICLE

TYPE :

YEAR : 2003

Make : CHEVROLET

Model : TAHOE

Type : ANY

[Print Version](#)

Results : 1 | All records displayed

Make : CHEVROLET      Model : TAHOE      Year : 2003

Manufacturer : GENERAL MOTORS CORP.

NHTSA CAMPAIGN ID Number : 04V045000      Recall Date :  
JAN 26, 2004

Component: SERVICE BRAKES, HYDRAULIC

Potential Number Of Units Affected : 68875

### Summary:

CERTAIN SPORT UTILITY VEHICLES, PICKUP TRUCKS, AND PASSENGER VANS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 135, 7 PASSENGER CAR BRAKE SYSTEMS. 7 SOME OF THESE VEHICLES WERE PRODUCED WITH AN OUT-OF-SPECIFICATION BRAKE HYDRO-BOOST HOUSING RELIEF VALVE BORE.

### Consequence:

CONSEQUENTLY, THE VALVE O-RING SEAL MAY FRACTURE. STEERING EFFORTS MAY BE SLIGHTLY INCREASED WHILE BRAKING OR PARKING. UNDER CERTAIN DRIVING CONDITIONS, A FRACTURED SEAL MAY REQUIRE A SLIGHT INCREASE IN THE APPLIED BRAKE PEDAL EFFORT TO ACHIEVE THE SAME VEHICLE DECELERATION RATE AS PRIOR TO THE SEAL FRACTURE.

### Remedy:

DEALERS ARE TO REPLACE THE HYDRO-BOOST RELIEF VALVE. THE RECALL BEGAN ON APRIL 26, 2004. OWNERS SHOULD CONTACT CADILLAC AT 1-866-982-2339; CHEVROLET AT 1-800-630-2438; GMC AT 1-866-996-9463; OR HUMMER AT 1-866-486-6376.

### Notes:

GM RECALL NO. 04004. CUSTOMERS CAN ALSO CONTACT THE

## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TANOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10085394

**Summary:**

FRONT END SHAKES LIKE SOMETHING IS LOOSE. THE DEALER MADE SOME REPAIRS TO THE VEHICLE, BUT THE PROBLEM STILL EXISTS. \*AK

Close Window

## Complaints Summary

<b>Make:</b>	CHEVROLET
<b>Model:</b>	TANOE
<b>Type:</b>	ANY
<b>Year:</b>	2003
<b>Complaint Number:</b>	10058444

**Summary:**

WHEN VEHICLE IS TRAVELING STRAIGHT OR IN A TURN THERE IS A SLIGHT BUMP IN THE STEERING WHEEL  
ALMOST LIKE THE STEERING WHEEL IS LOSE \*AK

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## General Motors Complaint

**Topic:** Front End  
**Location:** Fontana, CA  
**Product/Service:** 2003 GMC Yukon  
**Posted By:** YUCK-KON  
**Date:** 10/10/2004  
**Company Rating:** ★★☆☆ (283)

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### Consumer Review:

17 months ago I purchased a 2003 GMC Yukon, when the vehicle was 5 months old with 3,000 miles on it I started having problems. Now at 7,000 miles still having a POPPING sound in the front end when turning and when backing out of a parking space. I had the vehicle to the dealer 6 times over the past 14 months and they can't seem to fix it. Sometimes it comes back with additional problems. Front end leaning, pulling to the left, tires rubbing, etc. I've filed a lemon law claim and still dealing with General Motors, they are giving us the run around. Funny how they will take your money to buy the vehicle, but can't seem to back up their product. Anyone else having these types of problems (front end & possible transmission slipping)? Sincerely YUCK-KON

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