



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

7. 5 FOR AGENCY USE ONLY 100148

Date Received

Reprint ☐

29-NOV-2005

Reference No.
10143901

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City **VERMILION** State **MN** Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date **12/6/05** ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNFK1 Make **CHEVROLET** Model **SUBURBAN** Model Year **1997**

Date Purchased
18-JUL-01

Dealer's Name and Telephone Number
JOEL O'BRYAN CHEVROLET

Engine:
No. Cylinders **6**

Fuel Type:
Gas

Original Owner
☐

Dealer's City
HASTINGS

State
MN Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: **2**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-NOV-2002

Failure Mileage
131000

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM16ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), including location, date, and time.)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATES THERE IS NHTSA RECALL CAMPAIGN 05V878000 CONCERNING THE ANTI LOCK BRAKES. THIS VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL, BUT IT IS NOT INCLUDED IN THE RECALL DUE TO VIN. THE CONTACT REPAIRED THE VEHICLE AT HIS OWN EXPENSE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Included is a repair Invoice for the replaced wheel bearing/speed sensor Assembly on 11-18-02. I had replaced one wheel after having an accident on 11-11-02 because of this failed part I could not stop this vehicle when applying normal braking, and hit another vehicle on 11-11-02. I was going 10 miles per hour when I hit other vehicle. Damage to that vehicle was \$300. I paid cash to that person, to avoid getting insurance involved. No one was hurt in either vehicle, because we had seat belts on. (I'm sure one of us would have gone through windshield if no seat belt.) I only had the left speed sensor replaced because that was the only one with problem at that time. see invoice - cost was \$674.19. Now, my vehicle has same symptoms. I assume the right speed sensor is problem but don't have another \$675 to fix it. (see attached sheet for continued...) ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ST PAUL MN 551

26 DEC 2005 PM 3

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

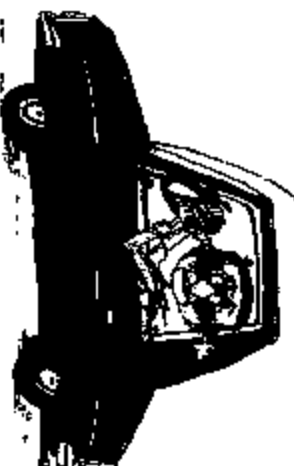
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Continued From NHTS Form

I left out previously, that the reason I paid \$300 to other person I hit in accident, was to repair their rear bumper. I also can't find police report at this time. If I do, I will mail to you.

I called the manufacturer which is Chevrolet. ~~They~~ They were nice, but not very helpful. I explained to Chevrolet this problem. Apparently there is a recall on Model years 99-2004, for this same problem. My vehicle is a '97 model, and is not included in recall. Is there any way you could elevate this problem to Chevrolet for me?

An example of the seriousness of this problem: My wife uses this vehicle solely for her child care business, transporting up to 7 children in this vehicle. We cross many busy highways in our area that have a median in the middle of highway where you wait to complete crossing the highway. This vehicle will coast another 10 feet or more before stopping, when applying normal braking. My wife has

(Over)

to "time" the highway crossing just right, so that she can stop safely in the median so that vehicles front end doesn't stick out into on-coming traffic. I believe this to be extremely dangerous for everyone in that situation.

Would you please pass this information on to Chevrolet?

It would be great if they could extend the vehicle recall for this problem for the 97' suburban models as well.

Thanks so much for all your help! If there's anything else I could do that would be helpfull, then please let me know.

Regards,

[REDACTED]
Vermillion MN [REDACTED]
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**