



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2015 DEC 27
28-NOV-2005

Repository ☐

Reference No
10143809

OWNER INFORMATION (Type or Print)

Name

Address

City

OGDEN

State

UT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT include your name or address to the vehicle manufacturer.

Signature of Owner

Date 12-12-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JT2EK18

Make

TOYOTA

Model

PRIUS

Model Year

2002

Date Purchased

1/29/2002

Dealer's Name and Telephone Number COLUMBIA FLEET
FLEET BUYING SERVICE MANAGEMENT (503) 690-9450

Engine:

No. Cylinders 4

Fuel Type:

Gas/
HYBRID

Original Owner

☒

Dealer's City

PORTLAND BEAVERTON

State

OR

Zip Code

97006

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

181000 VEHICLE SPEED CONTROL-ACCELERATOR PEDAL

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-SEP-2005

14-NOV-2003

Failure Mileage

72,103

98,815

95,037

Failure Speed

70

75

75

ON BOARD COMPUTER FAILED

ACCELERATOR PEDAL ASSEMBLY FAILED

TEMPERATURE SENSOR IN TRANSAXLE FAILED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DDTMAL8ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHEN THE WARNING LIGHTS CAME ON THE CAR STALLED AND EVENTUALLY CAME TO A COMPLETE STOP. ON SEPTEMBER 6, 2005 THE CAR SLOWED DOWN TO 37 MPH. THE WARNING LIGHTS CAME ON AND THE CAR STOPPED. THE DEALER SAID IT WAS THE ACCELERATOR ASSEMBLY, WHICH WAS REPLACED AT THE CONTACT'S EXPENSE. ON NOVEMBER 14, 2005 THE COOLANT LIGHT CAME ON AND THE VEHICLE WOULD NOT ACCELERATE, AND THEN CAME TO A COMPLETE STOP. THE DEALER SAID IT WAS THE COOLANT SENSOR IN THE TRANSAXLE. THE TRANSAXLE WAS REPLACED AT THE CONTACT'S EXPENSE. AFTER PICKING UP THE CAR ON NOVEMBER 23, 2005 THE PROBLEM STOPPED. PRIOR TO SEPTEMBER 8, 2005 THE ONBOARD COMPUTER WAS REPLACED DUE TO THE AFOREMENTIONED PROBLEM. THE COMPUTER WAS REPLACED UNDER WARRANTY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

WE HAVE HAD THREE INCIDENTS OF CAR STALLING IN TRAFFIC IN ITS "SAFE" MODE WHEN WARNING LIGHTS COME ON. DECREASE IN SPEED CAUSING DANGER IN TRAFFIC
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)
WHEN CAR GOES INTO "SAFE" MODE IT IS UNSAFE IN TRAFFIC

ON 12/27/04 VEHICLE WAS TOWED TO DEALER AS ENGINE STALLED IN TRAFFIC AND WOULD NOT RESTART. ON BOARD COMPUTER FAILED AND WAS REPLACED UNDER WARRANTY

ON 9/6/05 VEHICLE WAS DRIVEN TO DEALER AS ENGINE STALLED ON FREEWAY AND WOULD NOT GO FASTER THAN 37 MPH, AFTER CAR WAS SHUT OFF ON FREEWAY FOR THIRTY MINUTES IT RESUMED NORMAL SPEEDS BUT WARNING LIGHTS STAYED ON. AFTER DRIVING FOR 1 1/2 HOURS CAR STOPPED FOR 30 MINUTES THEN ACTED NORMAL WITH NO WARNING LIGHTS ACCELERATOR PEDAL ASSEMBLY WAS REPLACED

ON 11/14/05 VEHICLE STALLED IN 45 MPH TRAFFIC WHEN COOLANT WARNING LIGHT WENT ON. VEHICLE WOULD NOT GO FASTER THAN 30 MPH AND THEN STOPPED. WHEN RESTARTED IT RESUMED 30 MPH SPEED THEN STALLED AGAIN WHEN COOLANT LIGHT CAME ON. ENTIRE TRANSAXLE REPLACED



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

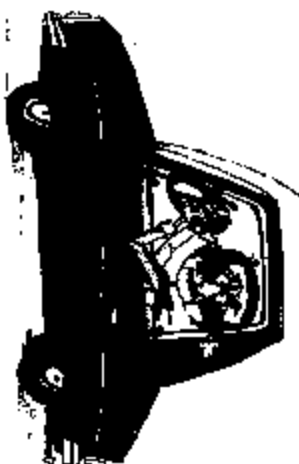
and dial toll free at

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**