



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2005 DEC 27 25-NOV-2005	Repository <input type="checkbox"/> 2-46
Reference No. 10143641	

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	SMYRNA	State	NY
Zip Code	[REDACTED]		
Daytime Telephone Number	[REDACTED]		E-mail Address
Evening Telephone Number	[REDACTED]		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature or address to the vehicle manufacturer. YES NO
Signature of Owner [REDACTED] Date 12/7/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMYU93175K [REDACTED]		Make FORD	Model ESCAPE	Model Year 2005
Date Purchased 22-JUN-05	Dealer's Name and Telephone Number SMITH FORD 607-334-3273		Engine No: Cylinders V6	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City NORWICH	State NY	Zip Code 13815	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code 020000 SUSPENSION	
Multiple Failure: 2				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-JUN-2005	Failure Mileage 11	Failure Speed 50	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code.	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING AT 50 MPH THERE WAS VIBRATION IN THE FRONT END OF VEHICLE. THE DEALER MADE NUMEROUS ATTEMPTS TO CORRECT THE PROBLEM. THE REPAIRS CONSISTED OF: BALANCING THE TIRES ON TWO DIFFERENT OCCASIONS, REPLACEMENT OF THE TIRES AND WHEELS, BALANCING OF THE NEW TIRES, AND REPLACEMENT OF THE DRIVESHAFT. AFTER THESE ATTEMPTS WERE MADE, THE DEALER CAME TO THE CONCLUSION THAT THE VIBRATION WAS NORMAL FOR THIS TYPE OF VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FIRST NOTICED PROBLEM ON TRIP HOME FROM DENVER JUNE 22nd
CALLED SALES MANAGER AND WAS INSTRUCTED TO GIVE THE VEHICLE
17-10 DAYS TO SMOOTH OUT. ALL OF THE ACTIONS DESCRIBED ON OTHER
SIDE OF FORM THEN TOOK PLACE. I WOULD NOT HAVE BOUGHT
THIS VEHICLE WITH THIS PROBLEM HAD I BEEN NOTIFIED THAT I WOULD
HAVE THIS UNSOLVABLE VIBRATION IN THE FRONT ENDS. ON MY
FIRST COMPLAINT I WAS TOLD TO GIVE VEHICLE A CHANCE TO
CORRECT ITSELF AND IF THIS DID NOT WORK TO BRING IT IN AND
THEY WOULD FIX IT. NOW THEY SAY THAT I HAVE TO LIVE
WITH IT BECAUSE IT IS A NORMAL ACTION IN THIS VEHICLE
I HAVE 4 INVOICES FROM DENVER'S SERVICE DEPARTMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

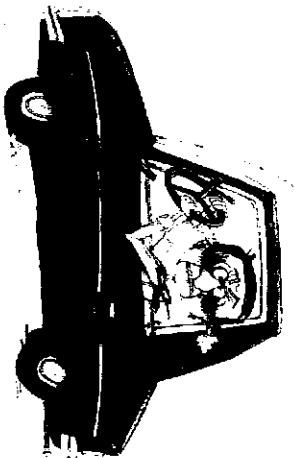
DASH2DOT

and dial toll free at

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