



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

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Reference No.
10143477

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CLE ELM State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1NE52M3W6 [REDACTED] Make CHEVROLET Model MALIBU Model Year 1998

Date Purchased 9-18-98 ~~01-AUG-98~~ Dealer's Name and Telephone Number GOOD CHEVROLET 425-325-2000 Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City RENTON State WA Zip Code

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 185000 VEHICLE SPEED CONTROL:CRUISE CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-SEP-1998 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED EVERY TIME SHE USED THE CRUISE CONTROL IT DEACTIVATED ON ITS OWN. THIS STARTED APPROXIMATELY ONE MONTH AFTER PURCHASING THE VEHICLE. THE VEHICLE HAS BEEN TO THE DEALERSHIP MULTIPLE TIMES FOR CRUISE CONTROL PROBLEMS, BUT THEY WERE UNABLE TO DUPLICATE THE PROBLEM. THERE HAVE BEEN NO REPAIRS TO THE VEHICLE AT THIS TIME. *AK
Brakes failed, less than 2800 mls, rotors and brakes replaced at Alderman Chev in Ellensburg wa, even tho I told Good Chev that brakes were bad, I was told not to drive through standing water, in Aug, 98 and Sept when I talked to Service Rep (Good Chev Renton WA) was told that

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

There was nothing wrong w/brakes, but yet Alderman Chev replaced brakes and rotors, w/service records from Good Chev. in Renton WA.